# SOURCEBOOK FOR FUTURES PLANNING

NATIONAL ASSOCIATION OF SCHOOLS OF MUSIC

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# **PREFACE**

This document provides means for considering a variety of futures issues that concern schools and departments of music. The text focuses on how to ask good questions at the local level. Answers are the responsibility of the user. The Sourcebook is a compendium outlining various ways of considering information and developing action plans.

While this document may be useful in a variety of analysis and planning efforts, including accreditation, it has no designated status, either in the NASM accreditation procedure, or as a policy position of the Association. The Sourcebook is simply a resource for those who work systematically to develop the future.

# SOURCEBOOK FOR FUTURES PLANNING

# **CONTENTS**

IN	TRODUCTION
I.	LOOKING TOWARD THE FUTURE
	Why Do Futures Planning?
	The Nature of Planning for the Future
	Basic Questions 5
	Scope, Depth, Intensity 6
	The Artistic Process and Futures Work
	Values 7
	Ideas and Information 8
	What Changes and What Does Not
	Change Before and After the Fact
	Common and Specific Futures
	Economic Resources
	Periods of Future Time
	Basic Futures Methods
	Organization of the NASM Futures Sourcebook
II.	ELEMENTS OF FUTURES WORK
	Conditions
	Basic Goals of Music Units
	Elements of the Field
	Change Factors
	Change Mechanisms
	Constituency Analysis
	Patterns
	Profiles
	Strategies Analysis
	Strategies Profiles
	Trends

	Trend/Issues Analysis	5
	Trends/Issues Impact Analysis	19
	Projective Trends/Issues Impact Analysis	50
	Turning Point 'nalysis 5	51
	Tests 5	52
	Overview: Purposes of the Tests	
	Values I 5	5
	Values II 5	
	Priorities	7
	Program Mix	8
	Goals/Objectives and Action Plans Correlation	9
	Resolve	0
	Risk 6	1
	Trend Impact 6	2
	Strategic Orientation	3
	Ability to Influence	4
	Opportunity Prospect	5
III.	SAMPLE FUTURES PROCEDURES 6	6
	Six Phase Planning Process	7
	A Twelve Point Outline for Action Planning	9
	Overview Analysis	1
	Mission Assessment	2
	Goal Assessment	3
	Objective Assessment 7	4
	Action Plans Assessment 7	'5
	Status/Time Assessment 7	6
	Trends/Issues Impact Review 7	8'
	Options Review	9
	Worksheet 8	0
IV.	CREATIVE USES OF SOURCEBOOK MATERIALS 8	31
v.	NOTES, FURTHER READING	6

# INTRODUCTION

This Sourcebook provides an orientation to futures work for music faculty and administrators. It provides background information and defines terms; it suggests basic principles and various approaches for analysis and action planning. Several points are important before beginning:

- The planning procedures that follow are oriented more to taking initiative than to demonstrating accountability.
- Each specific method suggested should be regarded as a sample or example, not as a hard and fast set of procedures. Readers are urged to use these ideas as springboards for developing approaches and methods unique to their own circumstances.
- The rationalized approach presented intends to provide a better basis for intuitive thinking rather than to replace intuition with procedure.
- The Sourcebook may help combat the sense of futility that surrounds much planning by providing a larger, longer-term context for choices that are being made all the time. It can help to relate the work of the music unit to the future of music in a practical and productive way.
- Ultimately, planners are responsible for establishing priorities for the future. What is most important for the future of the program? Rational planning procedures enable faculty and administrators to establish a viable set of priorities with greater confidence and thus with greater commitment for action.

The Sourcebook has an infinite number of uses. For example, it may be used to:

 Develop review and planning processes for the music unit to cover both before- and after-the-fact situations.

- Consider a new program or activity proposed by faculty, students, etc.
- Consider future prospects comprehensively as a basis for finding particular areas that need close monitoring.
- Project the viability of the current program over a multi-year time span.
- Consider the impact of external forces, i.e., changes in numbers: students, budget issues, curriculum mandates.
- Speculate about various potential futures given certain specific changes.
- Determine the extent to which cooperative activities and consortia will work.
- Determine the extent to which the music unit wishes to address any or all of the external contexts affecting the work, i.e., policy development and achievement, political action, etc.
- Suggest the activities and programs where the unit has the most opportunity to be effective.
- Fight the doldrums and find the basis for moving with greater enthusiasm.



#### Take Note

The following terms are used throughout the Sourcebook:

Mission Overview statements regarding aspirations

• Goals Broad statements of aim, specifics toward which

strategic efforts are directed

Objectives Tactical steps for reaching goals

• Action Plans Specific means for reaching objectives

# PART I

### LOOKING TOWARD THE FUTURE

#### WHY DO FUTURES PLANNING?

The future will be. However, there is still time to shape it. Added to time, there is responsibility for profession, for place of work, and for people. Added to time and responsibility, there is leadership for fields, for programs, and for institutions. Issues of time, responsibility, and leadership are always present. But in working on the future, mere aspirations to exercise responsibility and leadership are not enough. Time changes things; it also changes the context in which things happen. What was responsible leadership a decade ago may not be viable a decade hence. Further, there can be a vast difference between short- and long-term success. It is even possible for short-term successes to contribute to long-term difficulties. This is one of many reasons why futures work makes practical sense, why it demands serious attention, why it provides advantages to those who become proficient thinkers in futures terms.

Since we cannot do anything about the past, and since the present is too rapidly becoming the past for intensive intervention, how can we take the most practical approach to the future – the one aspect of time we can do something about? Isn't there too much ineffective planning and evaluation already? Doesn't the exhortation to plan become meaningless due to constant repetition? Doesn't someone have to do something sometime?

All these questions grow from experience with planning that addresses specific problems with the intent to find specific solutions — usually short-term — using current missions, resources, and objectives as a values base. Budget planning and curriculum scheduling are good examples. Although such planning deals with the future, essentially it is not speculative or exploratory. This may be

appropriate for the quotidian nature of the task. But there is another kind of work that deals with the future as a set of possibilities and probabilities fashioned by an interplay of numerous influences. Such futures work explores and plans, using local applications of discoveries about possibilities and probabilities to develop all aspects of the music program.

This kind of futures work is clearly different than the planning that often frustrates us. Yet, if the future cannot be predicted with accuracy, why add another even more unpredictable and perhaps more frustrating planning process to those we already have? The answer is that analytical work on the future is one of the best ways to be prepared for change. By having explored a wide range of possibilities and considered them in terms of their local applications, information and options are present in advance of change. For example, the impact of specific internal or external proposals on values and conditions for long-term effectiveness can be given forethought. Such futures activity provides the foundation for being proactive rather than reactive. It provides a prudent way to deal with time, responsibility, and leadership and to make both short- and long-term planning more rational. The interrelated processes of gathering information, forecasting, assessing, prioritizing, analyzing, making applications to local situations, and evaluating options also expand mental capacities and develop creativity in finding solutions and new possibilities.

Fortunately, cultivating this way of thinking is not inordinately difficult, but it does require flexibility and willingness to face general ambiguity and the prospect of personal and institutional misjudgment, a common hazard for administrators. Futures work provides another plus: the more one practices the better one becomes at drawing useful conclusions quickly, and the more confidence one gains in the management of rapidly changing conditions.

Such skills will be particularly necessary in the decades to come. Change will be rapid in some areas and either slow or nonexistent in others. These differences will vary by field of study, by geographic location, and by type of institution, to name a few. These differences and the creative or destructive

tensions emanating from them will influence values, values will influence policy, and policy will influence conditions, all in a never ending cycle. Work on the future places the music unit in touch not only with potentials for specific changes, but also with the nature of the cycle and the inter-workings of its various elements. If knowledge is power, such knowledge represents a new level of power for music units. The cultivation of such power will not prevent difficulties from arising, but it can help to avoid or surmount them. On occasion it can even turn difficulties into strengths and produce conditions for higher achievement.

#### THE NATURE OF PLANNING FOR THE FUTURE

Strategic work on the future has certain basic characteristics and certain fundamental precepts. These interact with each other to produce the specific framework for futures studies within each music unit. It is important to understand these characteristics and precepts in order to develop viable working plans and work with appropriate expectations.

#### **Basic Onestions**

Five basic questions constitute a futures orientation:

- What is now?
- What will be?
- · What do you want to do?
- What can you do?
- · How do you do it?

These questions can be placed in almost any order depending on subject and circumstances. Comparisons among what is now, what will be, and what can done provide the futures emphasis to the entire set. The questions can also be strung in series with each repeated one or more times, particularly if placed in a future context. For example, at a given point after you have done

what you decide to do, "what is now" will have a different answer than the first time it was posed.

# Scope, Depth, Intensity

Each question posed above can be answered in a sentence or with a book. The scope, depth, and intensity of futures work is entirely up to the futures worker. Valuable insight may come at any level of engagement. In fact, too much information gathered only for the sake of compilation can obfuscate an emerging picture of the future. One of the first steps is to develop some advanced notion of the scope, depth, and intensity assigned to each project or review. Issues and problems can be covered quickly to determine whether they deserve deeper treatment and, if so, what information and resources are needed to consider the issue thoroughly enough to have confidence in one's conclusions. This attribute brings futures work into the realm of possibility for every music unit. Lack of time and resources (a condition that can be claimed by everyone) need not be debilitating. Prudent choices about scope, depth, and intensity are all that are needed to proceed.

# The Artistic Process and Futures Work

Futures work as described in the Sourcebook is based in the methods of art. Although information and ideas used in futures work are derived by using scientific and humanistic methods, futures efforts do not exhibit the accuracy and exact replicability of science, nor are they centered in the open-ended questioning of the humanities. Futures work – at least in the strategic planning sense we are using it – reaches closure from time to time by making decisions with practical consequences.

Let us consider futures work as a space containing various ideas, information, data, techniques, aspirations, values, possibilities, disciplinary contents, experiences, and common sense. These are the building blocks of futures work. There are many ways to use these building blocks. We have already

NASM SB-90 6

suggested that choices about scope, depth, and intensity need to be made at the outset. Our primary objective is to construct analyses, options, and plans about the future by using a few, many, or all of the available building blocks in a personal or institutional way, this to create ideas and plans about the future that have sufficient internal consistency and logic to commend their conclusions to others. Similarities to music composition are obvious; however, there is one similarity that must not be overlooked. Each work (music or futures studies) is different even though it shares much with other works in the same genre. Music units share much with one another, but futures work artistically done will produce and hone appropriate uniquenesses rather than produce either sameness or confusion.

Becoming competent at futures work is similar to becoming competent in music. One must learn the nature of the elements in our imaginary space, practice using them, and work at applying them to specific situations as they arise. One needs the courage to take the elements and create methods and results from them that address evolving personal and institutional conditions. The process is open, creative, an opportunity for joyous use of intellectual power. It is a process that artists should readily understand.

# **Values**

Futures work is centered in values and value judgments. Like creating a work of art, the process is replete with acceptances and rejections of specific ideas, data, and plans. Often what is accepted at one point will be rejected at another as a particular futures work-in-progress takes shape. Given this process, it is good to determine the extent to which values are negotiable—what can and cannot be traded and under what circumstances? Such a question applies equally to individuals and to institutions. Of particular importance are the values underlying mission because analysis, forecasting, and options development will produce challenges to values. Knowing the nature and extent of limits imposed by values provides a realistic filter to options developed in the process. Futures work may also provide a healthy challenge to current values.

#### **Ideas and Information**

It is helpful to mention a working distinction between ideas and information. Plenty of both are important for any futures effort. Ideas belong more in the philosophical realm than information which is essentially factual, and thus provable. Each futures effort — whether an individual's thirty-minute mental exercise, or a three-year project with many participants, or something in between — must find a working balance between ideas and information. Too much of one or the other may lead to critical failure in the development of action plans.

Ideas must be considered against values and reviewed for logical consistency against specific missions, goals, and objectives. Ideas are not valid in a specific situation just because someone or everyone holds them, or because they work well elsewhere.

Information must be considered in terms of accuracy, currency, and applicability to the conditions being studied. Scope and depth can also be important considerations. The criticality of information's accuracy, currency, applicability, scope, and depth can vary by project or within the various elements of a project. There is usually a point where more or less information will not matter to a decision being made.

# What Changes and What Does Not

Futures work can be viewed as ancient problems constantly juxtaposed against evolving conditions. For example, artistic communication in a musical medium remains a significant challenge whether the medium is composition or performance, acoustic or electric, etc. Fundamental problems of teaching remain the same no matter what the technology and format of the delivery system. The lesson here is that changes in concept or technique do not necessarily remove or even alter the nature of basic problems. A sense of balance between ancient problems and evolving conditions is important in

NASM SB-90 8

avoiding misinterpretations of ideas and information. For example, unless carefully managed, increases in the speed and availability of information exchange can result in a diminution in the exchange of ideas. New technical means are often promoted as quicker means to ends when they are really quicker means of accomplishing means. Since technical means seem to be changing faster than almost anything else, it is important to retain a sense of proportion about what changes and what does not.

# Change Before and After the Fact

By necessity much planning occurs after certain facts have been established — budget figures are determined, votes are taken, policies are published, etc. No matter how sophisticated the futures effort of a given music unit, a certain amount of reactive planning will occur. However, the kind of futures work covered in the Sourcebook emphasizes strategic planning before the fact. Such futures work is centered in options development that poses if/then questions on many levels. When doing futures work, it is important to distinguish between conditions and influences that are before-the-fact and those projected to be after-the-fact. A basic question is whether any futures effort covers current, prospective, or speculative conditions. This avoids much confusion when it comes time to distill results into operational options. The most successful futures work surveys before-the-fact possibilities so thoroughly that any after-the-fact condition that occurs has already been foreseen — there are few surprises.

#### Common and Specific Futures

Each individual and institution will share a common future – general conditions affect everyone. However, general conditions and specific individual and institutional conditions may be quite different. To be effective, it is essential to consider national trend data and analysis in light of local conditions. For example, economic trends may be down nationally, but up locally or regionally, or vice versa. Many elements of futures work will

present significantly different conditions and prospects depending on the location and scope of the analysis. It is not wise to be swept along by national punditry of either the euphoric or disaster variety. A positive or negative general trend may present just the opposite condition to the music unit. To avoid ally large errors, make clear distinctions between common and specific futures and determine the extent to which they are consistent on a case by case basis.

# Economic Resources

It is tempting to feel that the presence and predictability of economic resources control decisions about whether or not to do futures work. Yet, while economic resources are critical, they do not constitute the total futures picture. In fact, music units with the least financial working room are among those with the most to gain from active futures work. No institution or program has the economic resources to accomplish its every aspiration. Strategic planning from a futures base brings resources and aspirations together in a process that often reveals how current resources can best be invested both to produce outstanding current artistic and educational results and to develop the resource base for the future. Remember, it is particularly unwise to think that futures work is useless because there is little or no money to carry out plans. This assumes that improvement comes only with more funding and thus that all planning is additive. Some of the most prudent planning occurs when scarce resources must be wisely apportioned, when focus rather than expansion is the primary objective.

# Periods of Future Time

The future can be divided into various periods, for example, immediate, short-term, middle-term, long-term, distant. Each contains various attributes as a planning time frame. The immediate future is so pre-programmed that only "wild cards" cause fundamental change. In contrast, the distant future is wide open to all sorts of possibilities. Most futures work addresses the short-term

NASM SB-90 10

and middle term since strategic plans take time to come to fruition. However, short- and middle-term changes can become the basis for changes evolving in later periods. Individuals and institutions engaged in futures work should always be clear about the time frame being used. This places a helpful framework around considerations of other ideas and information. Time frames should be considered for such factors as range of choices available; prospects for reactive or proactive action; nature of uncertainties and risk; potential for progress in a changing development, implementation, evaluation sequence; nature of technical factors such as career spans, equipment utility and availability, intergenerational dependence, and directions and impacts of financial commitments.



# Keep Going

Now that you have an overview of futures work, move quickly to scan the remainder of the Sourcebook. Get a complete picture of the resources presented, do a study or two in your head, and enjoy creative speculation.

# BASIC FUTURES METHODS

	•
Consultation	Talking and reading with futures issues in mind.  This is one of the most basic and important of all futures methods. "What do you think about?"
Trend Determination	The identification of a trend or trends based or studies of ideas and information. "Is a fad or a trend?"
Trend Projection	An extrapolation of the trend if it continues to develop at a current or different rate. "What will happen to our population mix if current demographic trends continue?"
Trend Analysis	Judgments about the future of a trend and its impact, particularly with respect to the issues it calls forth. Also judgments about the probable life of the trend and what can shorten or extendit. "What does technological development means for the budgets of music units?"

"What would happen if ...?"

Imagination games with changing conditions.

Scenarios

#### Models

Static conceptualizations of organizational structures. "How would our organization chart look if ...?"

#### Simulations

Games such as participatory case studies that imitate real life situations. "Let's pretend our music unit received a million dollar bequest."

#### **Statistics**

The gathering and interpretation of data. "What percentages of freshman music majors with GPA of \_\_\_\_\_\_ or better continue to the sophomore year as music majors?"

## Systems Analysis

The discovery of interlocking relationships among elements of the whole (whether the whole is considered an administrative unit, a group of ideas, a field of activity and/or its subfields, etc.). "What are the interrelationships and relative weight of the influences on our decisions about large ensemble repertory?"

Each of these methods can be used singly or in combination; each can be used at any scope, depth, or intensity, and the time requirements for each are as brief or as long as the user wishes. Scenarios, models, simulations, and systems analysis are particularly suited to development for speculative use with significantly different futures options.

#### ORGANIZATION OF THE NASM FUTURES SOURCEBOOK

Earlier we suggested that futures work is like an artistic process in that it uses a wide variety of resources — ideas, information, techniques, and the like — to produce a specific product. As was the case with our initial questions (What is now? What will be? What do you want to do? What can you do? How do you do it?), these resources may be combined in an infinite variety of orders and repetitions.

To make the job a bit easier, this Sourcebook contains a set of planning elements useful in gathering ideas, developing information, and making basic analyses. These are outlined in Part II. Part III demonstrates three of the countless ways to organize comprehensive work with futures issues. These, too, produce ideas and information but after longer, more involved procedures. Part IV encourages imaginative combinations of Sourcebook materials. Sourcebook Supplements present new procedures and combinations as well as new insights about futures planning.



# Take Note

Throughout much of the Sourcebook, readers are encouraged to:

Consider

The current situation.

Determine:

Prospects concerning change.

Examine:

Important issues/probable condi-

tions following change,

This simple formulation is useful in many contexts and at any level of complexity.



### Remember

The contents of the Sourcebook are not intended to be used in any particular order. Instead, the Sourcebook is organized so that it is possible to skip around using what one needs to address a particular futures problem. This Sourcebook represents a compendium that facilitates the creation of specific approaches for specific circumstances.

# PART II

# ELEMENTS OF FUTURES WORK

Part II presents and discusses three basic elements of futures work:

**Conditions** 

The situation, the institutional environment, the

influences on decision-making.

**Patterns** 

Strategies, trends, or profiles that affect conditions.

Tests

Questions to be asked as decisions are made.



# Remember

These elements can be used in various ways in various types of futures activities (scenarios, systems analysis, models, etc.). They can be used alone or in various combinations; they can be used in any order. Combinations are at the discretion of the user.

#### CONDITIONS

This section presents five ways of determining the situation, the institutional environment, and influences on decision-making.

Basic Goals of Music Units Goals may be expressed in terms of curricula, competencies,

opportunities for students, community service, resource

management, or in many other ways.

Elements of the Field The subdisciplines and activities associated with the music

enterprise.

Change Factors Situations or conditions that affect change.

Change Mechanisms Techniques or procedures that affect change.

Constituency Analysis Understanding of the values and attitudes of those who will

affect your decisions.

Each of these five conditions should be considered in a thorough planning process; however, their relative importance should be tailored to each specific planning exercise. The relative importance of conditions may be determined by that which prompts planning. For example, if you are engaging in a thorough, comprehensive, long-range planning exercise, you would be wise to begin with Basic Goals or Elements of the Field. If, however, your planning process is prompted by a change factor such as the influence of technology on music careers, you could begin with that factor. The same is true for change mechanisms and constituencies.



# Remember

Futures work may involve specific or comprehensive projects — one may wish to look at the piano performance program, or the teacher preparation program, or the music unit as a whole. This choice of scope determines the basic conditions that need to be considered. Each condition or element identified can be broken into its component parts ad infinitum.



NASM SB-90

# Caution

Do not make your choice of conditions more complicated than necessary to the task.

16

# BASIC GOALS OF MUSIC UNITS

What goals of the music unit are relevant to the specific planning project?



Remember

Goals may be expressed in various terms. Five are presented below.

GOALS	
Curricula	For example:  • B.A. in Music  • M.M. in Music Education  • Preparatory Program  • etc.
Competencies	For example:  • Aural skills at level for all music majors.  • Overview of musical styles and cultural sources.  • Knowledge of the elements of music and their interrelationships.  • etc.
Opportunities	For example:  • Ensemble experience in both coached and conducted settings for every music major.  • An independent study project for each undergraduate music major.  • etc.
Community Service	For example:  Concert presentations for disadvantaged youth.  Adult education.  Presentation of chamber music repertory.  etc.
Resource Management	For example: • Full utilization of faculty aspirations and expertise. • Fund-raising goals for music scholarships. • Analysis of expenditures for efficient utilization of resources. • etc.
Etc.	

#### BASIC GOALS OF MUSIC UNITS

# SAMPLE PROCEDURE: RELATIONSHIPS OF GOALS

Example: (Choices by a fictitious institution. User's may be different.)

#### Consider:

- The basic curricular goals of the music unit - current or projected.
- Community Education (current)
   Liberal Arts (current)
   Undergraduate Teacher Preparation (current)
   Undergraduate Professional (projected)
   Initial Graduate Research/Scholarship (current)
   Initial Graduate Education (current)

#### Determine:

- 2. Which one or more of these goals will be the basis for the project.
- 2. Liberal Arts

#### Examine:

- The extent to which achievement of this goal or set of goals is connected to other goals of the music unit.
- Scholarly orientation of undergraduate program is strongly supported by goals and resources for initial graduate degree in research/scholarship.

# ELEMENTS OF THE FIELD

What elements of the field are relevant to the specific planning project?

# **ELEMENTS**

- Composition
- Performance
- · Education/Pedagogy
- Research
- Scholarship
- Criticism
- · Policy Studies
- Multidisciplinary/Interdisciplinary
- Popular Culture
- Music Industry
- Support Systems
- Ftc.



# Remember

Elements may be broken into component parts. Components may become the basis for plan-



# Caution

Choose elements carefully for their relationship in the specific planning context, not just their general relationship. Not all elements will have equal values. Some will have no value.



# More Ideas

Elements of the field can be used in futures work at various levels of complexity. On many occasions the simple list will suffice. For other purposes it may be useful to develop definitions by noting such conditions as:

- a. prevailing ideas about the element
- b. the nature of standard operations in the element (systems analysis is a possibility)
  c. the attributes of currently practicing per-
- sonnel
- attributes needed by future personnel
- e. the definition in use at your institution.

#### **ELEMENTS OF THE FIELD**

# SAMPLE PROCEDURE: RELATIONSHIPS OF ELEMENTS

Example: (Choices by a fictitious institution. User's may be different.)

#### Consider:

- The nature of the subject of your project and any particular emphases.
- Content of freshman theory course for the next five years.

#### Determine:

- 2. The specific elements of the field that most influence this content.
- Education/Pedagogy traditions, performance repertory, music industry, technological possibilities, psychometric research in musical perception.

# Examine:

- 3. The relative influence of these elements on the subject of your project.
- High influence: Education/Pedagogy traditions –
  "We want our students to place well in graduate
  school." Technological possibilities "We need to
  minimize instructional costs."

Medium influence: Psychometric research.

Low influence: Performance repertory.

# **CHANGE FACTORS**

What change factors have a direct bearing on the specific planning project?

# **FACTORS**

- Ideas/Values
- Information
- Knowledge
- Economic Conditions
- Technology
- Demographics
- Political Climate
- Religious Climate
- Institutional Climate
- Cultural Climate
- Governance Patterns in Education and Culture
- Presence, Will, and Commitment of Visionaries



#### More Ideas

Change factors may be reviewed on many levels — national, regional, local, institutional, and programmatic, for example.

Ideas, information, and knowledge come from many sources and relate to conditions among various constituencies. For example:

- What are the basic or master ideas evident in any given condition?
- How does available information support this idea?
- What knowledge exists about the ideas and information in question?



# Caution

Beware of "wild cards" — unexpected, generally unforeseen events, ideas, or information that affect knowledge and cause great change.

# CHANGE FACTORS

# SAMPLE PROCEDURE: INTERRELATIONSHIPS OF CHANGE FACTORS

Example: (Choices by a fictitious institution. User's will be different.)

#### Consider:

- The nature of the subject of your project and any particular emphases.
- The future of K-12 music education that is curriculum-based and supported with tax dollars.

#### Determine:

- The particular change factors most likely to influence the content or support for the subject.
- Economic conditions. Cultural climate. Demographic trends. Public ideas about the role of music education.

#### Examine:

- Potential movements within and among change factors that can affect the subject for better or worse.
- 3. Foreign competition enhances valuation of 3 R's in education. Public cultural climate turns more conservative with greater emphasis on language/math/science/history achievement. This assists historically-oriented general music study. Historical emphasis leads to confusion about music as art versus music as one of the humanities.

# **CHANGE MECHANISMS**

What change mechanisms should be considered in the specific planning project?

# **MECHANISMS**

- Funding Patterns
- · Reward Systems
- Legislation/Regulation
- Governance/Administrative Systems
- Standards Setting Mechanisms
- Policy Analysis/Development Mechanisms
- Consultant/Advisory Systems
- Industry Decisions
- Technological Applications
- Advertising
- Publications/Studies/Research Reports
- Content Presented by Electronic Media
- Content of Formal Education
- Pathbreaking Conceptual Work in the Field
- Etc.



#### Caution

Potential changes in funding patterns call for maximum flexibility in budget planning. An inflexible budget can be a recipe for disaster.



# Take Note

Change mechanisms may apply to each of the change factors, each of the elements of the field, and/or to goals of the music unit. All of these may be interworked with one another.

# **CHANGE MECHANISMS**

# SAMPLE PROCEDURE: INTERRELATIONSHIPS OF CHANGE MECHANISMS

Example: (Choices by a fictitious institution. User's will be different.)

#### Consider:

- 1. The nature of the subject(s) of your project and particular emphases.
- Master's degree programs in music education that serve teachers seeking permanent certification.

# Determine:

- 2. The particular change mechanisms most likely to influence the content or support.
- Reward systems, standards setting mechanisms, policy analysis/development mechanisms, publications/studies, legislation/regulation.

# Examine:

- 3. The likelihood of these change mechanisms being brought into play.
- Reward system may change due to policy analysis/development trends favoring career ladders through peer evaluation. Legislation making all teacher education a post-baccalaureate responsibility is a possibility.

# CONSTITUENCY ANALYSIS

What constituencies will influence decisions in the specific planning project?

# CONSTITUENTS

# Students

Preparing for Professional Music Careers

Emphasizing Music with Other Vocational Pursuits

Studying Music As Part of General Education

# Education Professionals

Elementary/Secondary
Higher Education
Continuing Education



# Take Note

There are many ways to consider constituencies. The arrangement presented here makes a four-part division based on constituencies involved in music in higher education.

The literature on politics, sociology, and marketing contains many other examples.

# Music Professions

Composers

Performers

**Teachers** 

Scholars/Researchers

Critics

Administrators/Managers

Business and Other Support System Professionals



#### More Ideas

Constituency analysis may also involve judgments about values. How do various constituencies behave with respect to:

- Concepts: What is perceived, known, and thought? How is success defined?
- · Market: What is valued, used, bought?
- · Product: What is produced?

# Society as a Whole

General Population Intelligentsia/Professionals Policy Makers

#### **CONSTITUENCY ANALYSIS**

# SAMPLE FRUZEDURE: THE IMPACT OF CONSTITUENCIES

Example: (Choices by a fictitious institution. User's will be different.)

# Consider:

- The nature of the subject of your project.
- Need for new music facilities in a private institution.

#### Determine:

- 2. The specific constituency(ies) that most influence the outcomes in both content and support.
- College President, Vice President for Development, Board of Trustees, music faculty, five potential donors, local president of arts council.

#### Examine:

- 3. The relative influence and the interrelationships of the influences.
- 3. College President and Vice President for Development can influence trustees, but wait on local arts council president who indicates she wants performing arts center for the town which the institution could use. Music faculty member has long relationship with two donors who are impatient to move ahead with a college-only program.

#### **PATTERNS**

Futures work involves the organization of ideas and information into patterns. Many different patterns exist, but the following three have particular utility. Work with each provides a particular synthesis which can be used in and of itself or as a building block in a larger structure. Each is applicable to a wide variety of analytical methods and time frames.

**Profiles** 

The relative emphasis of elements in a

complex situation.

Strategies

Large-scale values and approaches that

underlie detailed work.

Trends

A specific set of circumstances that establishes the basis and probability for

change over a long period.



Keep Going

There is a strong relationship between understanding patterns and establishing realistic priorities.

#### **PROFILES**

Almost every aspect of a music unit's institutional condition can be studied by developing a profile. A profile provides a composite picture of general values, environments, resources, perceptions, policies, and programs by identifying and comparing the relative weights or relative emphases of specific components in a given situation.

For example, the real, operative goals and objectives of a music unit are an aggregation of the goals and objectives of its specific programs according to the weight each program has within the whole. The profile of an institution's educational goals might reveal primary emphasis on teacher education, secondary emphasis on the preparation of professional performers, tertiary emphasis on the development of advanced theoretical skills, and little, if any emphasis on the preparation of potential scholars or researchers. The same institution may have a different set of artistic goals with presentation of professional quality performance as first priority and coverage of the repertory having a secondary or tertiary position.

Profiles may be made of one or several factors at a time. Each type of profile may be as simple or complex as time and resources allow.



#### Take Note

The prime purpose of profile development is to avoid oversimplification regarding any set of policies or conditions. A composite picture is particularly useful when determining the impact of specific ideas, information, or events, or when considering new initiatives.

28

#### MAKING PROFILES

To determine the detailed content and relative weight of the components of a program, attribute, value, goal, or objective.

Program/AlternateValue/Goal/Objective\_\_\_\_\_

#### **PROCEDURE**

#### Consider:

- 1. The area(s) to be profiled
- 2. Component or consistent elements related to the area

#### Determine:

- 3. Attributes of each component or constituent in the area profiled
- Relative emphasis/effectiveness of each component or constituent on area being studied

#### Examine:

- Stability (past, present, future) of profile developed
- Consistency among components or constituents and the resultant profile of area as a whole.

#### Explanatory Notes:

These areas might be curricular goals, programmatic objectives, elements of the field, change factors, change mechanisms, constituencies, values, strategies, etc.

Elements may be analyzed by component – the size and scope of a music unit is an aggregate of the size and scope of its various parts, or by constituency, i.e., the standards of the performance faculty are an aggregate of the standards of each teacher.

Attributes may be determined by guess, by experience, or by more formal information gathering. What does each component or constituent "hold" about the area?

Relative weight of components and individuals will change by area. The relative weighing produces the profile. It may be done in mathematical or non-mathematical ways.

This provides insight into potential volatility, particularly when combined with other kinds of futures analysis such as prospects evident in change factors and change mechanisms.

Consistency carries no intrinsic value.



#### More Ideas

It is useful to develop several profiles and then determine the extent to v/hich they mesh. A comparative review of goals, objectives, resources, and curricular program profiles is particularly recommended.

# SAMPLE PROFILE I

(Choices by a fictitious institution. User's will be different.)

Program: Performance Instruction

#### **PROCEDURE**

#### Consider:

1. The area to be profiled

2. Component or consistent elements

# Example:

Ensemble Activities

Band Choral Orchestra Jazz Ensemble

#### Determine:

3. Attributes of each component or constituent in the area profiled

 Relative emphasis/effectiveness of each component or constituent on area being studied Repertory Skills Development Performance Opportunities Relationships to Scholarly Studies in Music

Determine the relative emphasis by assigning values on some consistent scale (example uses 1-5).

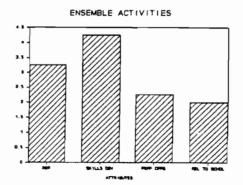
	Rep.	Skills Dev.	Perf. Opps.	Rel. to Schol.
Band	3	4	2	1
Choral	5	4	2	3
Orchestra	3	4	1	2
Jazz Ensemble	2	5	4	2
(Average	3.25	4.25	2.25	2.0)

# Examine:

- Stability (past, present, future) of profile developed
- 6. Consistency among components or constituents and the resultant profile of area as a whole.

Student recruitment projections indicate need for more performance. New music executive wants the upper division only integrated with performance repertory. Both conditions are imminent.

On a five-point scale, the attributes the ensemble program average as follows:



# SPECULATION ABOUT RESULTS FROM THE PRECEDING EXAMPLE MIGHT CONTINUE AS FOLLOWS:

- 1. Are the emphases in ensemble programs in keeping with faculty aspirations for the overall music program? Should performance opportunities be greater, for example?
- 2. Is there some policy, model, or set of conditions that drives the values of ensemble conductors toward emphasis on skills development rather than performance opportunities or relationships to other music studies?
- 3. How consistent is this profile with the objectives of the unit for public visibility?
- 4. How does the profile relate to projections about the future work of musicians graduating from the institution?
- 5. Etc.



# Caution

"As far as the theorems of mathematics refer to reality, they are not certain; and as far as they are certain, they do not refer to reality."

-- Albert Einstein

#### SAMPLE PROFILE II

(Choices by a fictitious institution. User's will be different.)

Profile: Attributes and Values of the Music Program

#### **PROCEDURE**

#### Consider:

1. The area to be profiled

2. Elements related to the area

#### Determine:

- 3. Attributes of each component or constituent in the area profiled
- 4. Relative emphasis/effectiveness of each component or constituent on area being studied

#### Example:

Elements of the Music Program

Music Theory/Composition
Music History/Literature
Music Education
Keyboard
Voice
Winds - Percussion
Strings
Large Ensembles
Chamber Music
Early Music Ensemble
New Music Ensemble
World Music Ensemble

Number of Students Served Viability As A Major Importance As A Support Area Service to Schools, Community Relative Quality Importance for Comprehensiveness

Determine the relative emphasis by assigning values on some consistent scale (Example uses 1-5).



Take Note

For this example all elements were considered of equal importance. Different weights could be pre-assigned each element.

Two samples were taken one month apart by asking the faculty to rate "what is" followed by "what should be." The charts present the composite result of faculty views.

## COMPOSITE RESPONSES FROM FACULTY ABOUT

WHAT IS:	Number of Students Served	Viability as a Major	Importance as Support Area	Service to Schools/ Community	Regional/ National Standing	Importance for Compre- hensiveness	AVERAGE
Music Theory/Composition	3	1	5	2	2	3	2.67
Music History/Literature	3	0	,5	2	2	3	2.50
Music Education	4	. 5	1	5	4	2	3.50
Keyboard	2	2	4	3	. 2	4.	2.83
Voice	3	3	2	3	4	4	3.17
Winds-Percussion	2	2	2	3	3	3	2.50
Strings	1	2	1	4	2	5	2.50
Large Ensembles	5	0 .	4	5	4	5	3.83
Chamber Music	2	0	1	2	1	2	1.33
Early Music Ensemble	1	0	1	1	1	3	1.17
New Music Ensemble	1	0	1	0	1	3	1.00
World Music Ensemble	2	0	2	2	1	3	1.67
COMPOSITE	2.42	1.25	2.42	2.67	2.25	3.33	2.39

## COMPOSITE RESPONSES FROM FACULTY ABOUT

COMPOSITE RESPONS	Number	Viability	Importance	Service	Regional/	Importance	
WHAT SHOULD BE:	of Students Served	as a Major	as Support Area	to Schools/ Community	Regional/ National Standing	for Comp. e- hensiveness	AVERAGE
Music Theory/Composition	3	2	5	2	2	3	2.50
Music History/Literature	3	0	5	2	2	3	2.50
Music Education	5	5	2	5	4	2	3.50
Keyboard	3	3	4	3	4	4	3.17
Voice	4	4	3	3	2	4	2.83
Winds-Percussion	4	3	2	3	3	3	2.50
Strings	3	3	2	4	2	5	2.50
Large Ensembles	5	0	3	5	4	5	3.83
Chamber Music	4	0	5 -	2	1	2	1.33
Early Music Ensemble	2	0	3	1	1	3	1.17
New Music Ensemble	2	0	2	0	1	3	1.00
World Music Ensemble	2	0	2	2	1	3	1.67
COMPOSITE	3.33	1.67	3.17	2.67	2.25	3.33	2.38

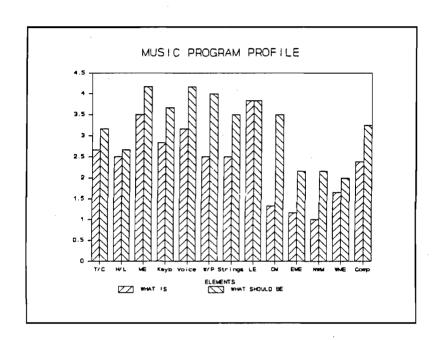
NASM SB-90 34

#### Examine:

- 5. Stability (past, present, future) of profile developed
- 6. Consistency among components or constituents and the resultant profile of area as a whole.

What conditions could change the profile? How eminent or practical are these conditions?

On a five point scale, the consistency between "what is" and "what should be" by element is as follows:





#### Remember

The Music Program Profile produced in step 6 is based on a hypothetical model: the institution (a) does not offer a major in music history (see rating of "0" under "Viability As A Major"), (b) places heavy emphasis on large ensemble activity but devotes little attention to chamber music, and (c) has ensembles for early music, new music, and world music, although they are not well established. Your use of this analytical mechanism will probably involve different elements and attributes.

#### SAMPLE CONCLUSIONS FROM THE CONSISTENCY STUDY

- 1. The areas in which the faculty place greater importance for the unit as a whole are revealed (e.g., music education, voice, large ensembles).
- 2. The areas in which the faculty perceives the greatest difference between "what is" and "what should be" are revealed (e.g., winds percussion, new music ensemble, and, especially, chamber music).
- 3. The difference in perception between "what is" and "what should be" for the composite of all areas is not extreme, which shows that the faculty is probably reasonably pleased with the overall status of the unit. There is enough difference, however, to suggest that faculty have higher aspirations than what is presently being achieved.

4. Etc.

SPECULATION ABOUT RESULTS FROM THE PRECEDING EXAMPLE MIGHT CONTINUE AS FOLLOWS:

1. Should areas in which there are extreme differences between "what is" and "what should be" be strengthened by adding resources, or should they be abandoned and their resources used to develop excellent ensembles? For example, this question may be answered by examining the response to the sixth attribute: "Importance for Comprehensiveness" (chamber music, for example, is rated relatively low in its present importance for comprehensiveness of the unit, but it is rated very high in "what should be" to maintain comprehensiveness.

NASM SB-90 36

- 2. What does the consistency profile reveal about needs in faculty development?
- 3. How consistent is the profile with the views of the music executive?
- 4. How realistic is the profile given other assessments?
- 5. Etc.



#### More Ideas

The sample consistency study represents only one way of using information gained from the two polls of faculty members. For example, profiles could be drawn for each program area as a way of displaying (a) the relative strength of the attributes or (b) the difference of faculty perceptions about "what is" and "what should be" for each attribute.



### Caution

Profiles can be easily confused with priorities. Even though priorities can be profiled, not all profiles present a picture of priorities. Because one element or program has less weight in a particular profile does not reflect less aspiration for excellence, for example. When making profiles, be clear about the purpose and potential symbolism of the profile. Otherwise, skewed analysis and adverse political reaction can result.

#### STRATEGIES ANALYSIS

For purposes of futures work, strategy can be a field for analysis or a framework for planning. Both are useful: one 1. understanding conditions, the other as an organizing principle. The matrix below explains seven basic types of strategic orientation. None of these basic strategies carries an intrinsic value. Each can be effective when operating under favorable conditions. Also, at a given time, a specific strategic orientation may be called forth by external conditions and thus may not necessarily reflect the values or even the best judgment of those using it. Terms in the matrix are not used in a political sense, but rather to describe a set of attributes. For example, it is possible to have a preservationist strategy with a left or right political agenda.



#### Caution

Be careful not to stall by trying to use inappropriate technique. If terms, thoughts, or procedures outlined in the strategies section do not work for you, then formulate your own. The important thing is to work with the concept of strategies.

Strategic Orientation	Resource	Credibility Base	Design	Methodology	Time Perspective	Axial Principle
Preservation	Historical Record	Maintenance of Tradition	Status Quo	Reiteration of Established Canon	Orientation to Past, to Exemplars	Past is Best
Conservation	Historical Principles	Posture of Responsibility	Slow Transition	Reinterpretation of Common Practice	Past as Source of Evolving Policy	Past is Base
Reaction	Survival Instinct	Nonthreatening Posture	Maintain Evolving Viability	Monitoring	Post Hoc Adaptiveness	Enterprise Protection
Pragmatic	Options	Market Research	Co-opt Conditions	Projection, Trend Analysis	Real Time Responsiveness	Enterprise Enhancement
Experimental	Facts, Replicable Patterns	Feasibility of Tech- nological Application	Understand Conditions	Research, Math Analysis, Simulation	Ad Hoc Currency	Search for New Knowledge
Policy Advancement	Philosophy	Acceptance of Baseline Principles, Effective Debate	Game Against Opposing Philosophies	Interpretation, Non-math Analysis, Scenarios	Immediate Future	Conceptual Alignment
Speculative	Visions, Theory	Prospect of "Breakthrough"	Transcend Conditions	Inspiration, Forecasting	Future, Both Immediate and Long-Term	Conceptual Advance

38

NASM SB-90

be applied to larger entities and complexes. Yet, almost no entity presents a pure example of one strategic type. A strategies profile is useful in most cases.



#### Caution

Many of the entities considered in the course of futures work do not think consciously about strategy: their strategic approach evolves from a combination of natural proclivities and actions/reactions based on events rather than from pursuit of a consciously developed strategic plan. For this and other reasons, users should be cautious in working with strategies analysis. Correct reading of the extent to which entities are using conscious strategic craft is important to producing useful information.



#### More Ideas

To develop scenarios, models, or simulations, it may be useful to consider the different results obtainable by using various types of strategy. For example, in a given set of circumstances, how viable, or how visible will a certain strategy be?

#### STRATEGIES PROFILES

Strategies profiles can assist in determining prospects for agreement or conflict. To minimize conflict in effecting significant change, analysis or planning must include consideration of those whose cooperation is required either to institute or effect a change as well as those who will be affected by it. It is important to recognize, for example, that there is a high probability of conflict between groups or individuals whose strategy is fundamentally conservationist and those whose strategy is fundamentally pragmatic. A common, historic example is the relationship between education/culture and business. In music schools, one might expect to find differences between music historians and those in commercial music.

Further insights are possible by noting how entities with different basic strategies work to provide comforting images to each other when one needs something from the other. For example, to attract and hold the support of business, arts presenters are likely to develop images and even substantive changes that show evidence of a more pragmatic approach. Another example: the commercial music instructor who develops a scholarly/theoretical approach to her courses in order to avoid conflict with conservationist strategies prevalent among her faculty colleagues.



#### More Ideas

A strategies profile will reveal the presence of strategies within strategies. This provides a more accurate and comprehensive picture of most conditions. For example, pioneers of the current early-music-on-original-instruments concept exhibit preservationist, speculative, and policy advancement strategies. While the overall strategy is preservationist, speculation and policy advancement are present in the mix. To leave these strategies out is to miss the complete picture. Deeper analysis would enable the assignment of weight to each of these strategies, or perhaps determine that pragmatic strategy is becoming more evident as the early-music-on-original-instruments concept becomes more established.

NASM SB-90 40

#### STRATEGIES PROFILES

To create a strategies profile, follow one of the foregoing formats or the format below which provides an example.

#### **PROCEDURE**

#### Consider:

- 1. The area(s) to be profiled
- 2. Component or constituent elements related to the area
- Example: (This represents a fictitious institution. User's profile will be different.)
- Strategies profile of keyboard faculty by overall approach. (Note: profile could look quite different if applied to a specific data base such as student recruitment.)
- 2. Individual strategies of seven faculty members (FM).

#### **Determine:**

3. Attributes of each component or constituent in the area provided

Other Strategies **Basic Strategy** FM 1 Speculative Reaction FM 2 Preservationist Pragmatic, Experimental FM 3 Preservationist Reactive FM 4 Pragmatic Conservative, Experimental Policy Advancement FM 5 Conservationist FM 6 Experimental Pragmatic, Speculative Policy Advancement FM 7 Preservationist

- 4. Relative weight/influence of each component or constituent on area being studied
- FM 1, 3, 7 are senior faculty. Their position carries one-half times more weight. Therefore, on basic strategy alone the profile is:

Preservationist - 4
Conservationist - 1
Pragmatic - 1
Experimental - 1
Speculative - 1.5

Giving "other strategies" a total possibility of .75 for senior faculty and .5 for junior faculty, the profile is:

 Preservationist
 4

 Conservationist
 1.25

 Reaction
 1.5

 Pragmatic
 1.5

 Experimental
 1.5

 Policy Advancement
 1.25

 Speculative
 1.75

#### Examine:

- 5. Stability (past, present, future) and present profile
- Consistency among components or constituents and the resultant profile of the area as a whole
- FM 3 and 7 will retire this year. Profile may or may not change dramatically based on replacements.
- There is significant consistency with notable exceptions.

# SPECULATION ABOUT RESULTS FROM THE PRECEDING EXAMPLE MIGHT CONTINUE AS FOLLOWS:

- 1. How does the emphasis on preservationist strategy relate to the current overall strategy of (a) the institution, or (b) the music unit?
- 2. How does the strategies profile of the undergraduate keyboard faculty match with strategies profiles of other groups of faculty?
- 3. To what extent is there a relationship between the strategies profile and the achievement of specific competency objectives for all undergraduate students?
- 4. Faculty and administration would be well advised to consider the overall strategies profile of the keyboard area before replacing faculty members 3 and 7 upon their retirement. It may or may not be desirable to achieve a different strategies profile through replacements. In any case, to the extent changes alter the strategies profile significantly, the faculty and administration may face an unsettled period. Promotion of current junior faculty to senior rank could also make a significant change in the profile.
- 5. Etc.



#### Caution

- Do not overuse strategies analysis to the exclusion of other factors. Events and ideas can move entities from their usual strategic position quickly and without notice. Strategies analysis will never provide the whole picture.
- Be careful when working with strategies not to assign pejorative values per se to any strategy. Leave valuing to other kinds of analysis or to action planning. This is particularly important when using strategies analysis with groups of people or in a group futures effort. The strategies analysis outlined here will be difficult for some people to understand. Questions such as "How can a conservationist be speculative?" or "How can a person exhibit more than one approach?" are sure to come.



#### Remember

It is usually important for a mix of strategies to be present. Variety can be stimulating.

NASM SB-90 42

#### **TRENDS**

Much futures work is centered on the delineation, analysis, and projection of trends. A particular concern is distinguishing between trends and fads. An equal concern is determination of issues that evolve from trends. At times issues evolve into new fads and trends. Conditions are always in flux.

It is possible to find trends everywhere. All of the areas previously covered in the Sourcebook — basic goals, elements of the field, change factors, change mechanisms, constituencies, strategies — exhibit specific and interrelated trends. As already noted, trends can be determined, analyzed, and projected. Trends are generated primarily from combinations of ideas and information. The areas we have identified as change factors are the usual crucibles for this interchange; areas identified as change mechanisms provide the means and the energy.

Trends can be studied at many levels. Most published trend information covers broad issues and categories. Many professionals who write about trends make their analyses by scanning national publications. Note that the local impact of a nationally reported trend may be at great variance with the overall impact, or with the impact at a specific location. Also, simply reporting a trend reinforces the trend, at least for a time, by encouraging individuals to process ideas and information in terms of the report. For all these reasons, healthy skepticism is important in working with trends. Remember, most trend analysis is only partially scientific.

The following basic questions are central to thorough consideration of a trend or trends:

- What forces are driving the trend?
- What forces are restraining the trend?

- What new developments or "wild cards" might alter the direction or force of the trend?
- What conditions constitute turning points that foretell change in direction or force?
- · What is the strategic significance of the trend?
- Who are the constituency stakeholders the people most strongly affected or influenced by the trend and how are they affected?

Based on these answers and further analysis, it is possible to decide:

- It is advisable to begin orienting toward the trend.
- It is important to get ready to move with the trend as quickly as possible.
- It is desirable to try to change or counter the trend, or its effects in local circumstances.
- It is not possible to do anything but wait and see.

#### TREND/ISSUES ANALYSIS

Trends spawn issues. Yet the issues spawned by trends may differ for various fields or in various settings. Trend/issues analysis begins with the identification of a trend and continues with development of a list of issues expected to arise as a result of that trend. Determination can then be made about the potential impact(s) of the trend based on specific issues. As the samples that follow reveal, identifying an issue does not necessarily award a value to it. Identification simply points to the existence of the issue.



#### Caution

Trend/issues analysis can become extremely complex and users must guard against loss of clarity. The main purpose is to understand the issues spawned from observable trends in order to determine their effect on the entity under consideration whether the music unit, a program within the music unit, etc.

## SAMPLE TREND/ISSUES ANALYSIS

**ELEMENT: COMPOSITION** 

TREND	ISSUE
Ascendancy of Aspirations for Com- munication with Lay Audience	<ul> <li>New Audiences for New Music</li> <li>New Orientation for Composition as Academic Subject</li> <li>Conflict between Old Avant-Garde and Proponents of New Aesthetic</li> <li>Etc.</li> </ul>
<ul> <li>Increasing Availability of Sophisticated Technological Means</li> </ul>	<ul> <li>Cost of Equipment Acquisition</li> <li>Focus on "Means" rather than Artistic Product</li> <li>Etc.</li> </ul>
Continuing Diminution of National Exposure for Serious Work	<ul> <li>Lack of Second, Third Performances</li> <li>Recording Industry Values/Conditions</li> <li>Publishing Industry Values/Conditions</li> <li>Professional Performance Values/Conditions</li> <li>Broadcasting Industry Values/Conditions</li> <li>Etc.</li> </ul>
• Etc.	

## SAMPLE TREND/ISSUES ANALYSIS

**ELEMENT: PERFORMANCE** 

TREND	ISSUE
Continued Ascendancy of Focus on Superstars	<ul> <li>Career Entry and Career Development</li> <li>Loss of Art/Personality Distinctions</li> <li>Economic Impact on Presenting Organizations</li> <li>Etc.</li> </ul>
Increasing Problems for Symphony Orchestras	<ul> <li>New Presenting Responsibilities for Higher Education</li> <li>Image of Music as a Career</li> <li>Public Presentations of Values about Music among Community Leaders</li> <li>Livelihoods of Musicians</li> <li>Etc.</li> </ul>
• Fragmentation of Audiences by Musical Genre	<ul> <li>Difficulty of Developing Local Audience Critical Mass</li> <li>Music as Signature of Life Style</li> <li>Impact of and on Targeted Marketing</li> <li>Etc.</li> </ul>
• Etc.	

#### SAMPLE TREND/ISSUES ANALYSIS

**ELEMENT: EDUCATION** 

#### TREND

#### ISSUE

- Search for "Marketable" Music Curricula in Colleges and/or Universities
- Credibility of Degree Programs
- Academic Currency/Transferability of Degrees and Credentials
- Need for Policy-Oriented/Projectionist Research on this Issue
- Size and Scope Management in Institutions
- Incipient Fragmentation of Common Objectives
- Etc
- Increased Focus on Institutional Image
- Accuracy of Advertising
- · Ethics of Student Recruitment
- Increased Image-Based Competition Among Institutions
- Movement of Administrative Responsibility from Program to Image of Program
- Etc
- Devaluation of Professional Orientation at Undergraduate Level
- Pressures on B.M. Degree Programs in Institutions
- Pressures on Standards for B.M. Programs
- Value of Professional Training Among Prospective Students and Parents
- Artistic Capability Impact
- Ftc
- Ascendancy of Numeric-Based Values for Determining Success
- Spectre of Misuse of Standardized Tests
- Economics as Success Indicators
- Increasing Gulf between Management and Discipline(s) over the Values in Education
- Etc.
- Continuing Corporatization of Higher Education
- Top-Heavy Bureaucracy
- Discipline Leaders as Middle Managers
- Diminished Focus on Inductive, Relational, Non-Linear Thinking
- · Etc.
- Diminishing Availability of Time to Cover All that "Ought" to be Covered
- · Length and Scope of Curricula
- · Devaluation of Traditional Content
- Increased (Anxiety) (Argument) over Content Choice
- Size and Expectations for Core or Common Body of Knowledge and Skills Studies
- Etc.

· Etc.



#### Keep Going

Trend/issues analysis can proceed in single or multiple dimensions. For example, work might focus on trends evident in one or more elements of the field, or in change factors, or in change mechanisms, or in some other area. It is also possible to consider an element in an area against another area or areas — an element of the field against change factors, for example. Another approach involves comparing one element against all others in the same area — composition or performance against all other elements of the field, for example.

### SAMPLE MULTIPLE TREND/ISSUES ANALYSIS

### MAJOR ELEMENT: COMPOSITION

TREND	ISSUES (Composition)	ISSUES (Performance)	ISSUES (Education)	ETC.
Ascendancy of     Aspirations of     Communication with     Lay Audience	New Audiences	• Expanded Repertory	• Revised Professional Training Orientation	
	: "		Increased Development of Contemporary Pedagogical Materials	
	• Etc.	• Etc.	• Etc.	· .
Increasing Availability     of Sophisticated     Technological Means	Equipment Costs	• Use of Live Performers	Marketability of Cur- rent Performance Degrees	
			Decision about     Maintenance of     Comprehensive     Approach to     Composition Study	
	• Etc.	• Etc.	• Etc.	



### More Ideas

Results or consequences of action or reaction in response to trends and issues evolve over time. Thus, while there are immediate or first order consequences, there are also second, third, fourth order consequences. These latter order consequences can have just as much or more impact on the future as first order consequences.

NASM SB-90

## TRENDS/ISSUES IMPACT ANALYSIS

Trends/issues impact analysis can be focused on trends alone, issues alone, or trends and issues considered together.

#### **PROCEDURE**

#### Explanatory Notes:

#### Consider:

- 1. The trends and/or issues to be analyzed
- 2. The entity or entities being affected

Use trend/issues analysis - elements of the field, change factors, change mechanisms, etc.

Use the music unit, programs within the music unit, or organizations representing elements of the field, the presence of change factors, or the use of change mechanisms.

#### Determine:

- 3. Whether the trends and/or issues have high or low impact on the entity or entities
- 4. Whether the entity or entities have high or low prospects for influencing the issue

Sec:

Risk Test

Trend Impact Test

Ability to Influence Test

#### Examine:

5. Possible Responses

#### Natural Response to Trends/Issues Impact Analysis

	High Influence	Low Influence
High Impact	Proactive Response	Reactive Response
Low Impact	Optional: (1) Proactive (2) No Action	Minimal/ No Action

See also: Ability to Influence Test

6. Effect of Response Chosen

Does this response produce a viable long-term solution? Take particular care with high impact/low influence conditions.

See also: Strategic Orientation Test

Priorities Test

#### PROJECTIVE TRENDS/ISSUES IMPACT ANALYSIS

Trends/issues impact analysis can be focused on short- or long-term time spans, and as 'efore, on trends alone, issues alone, or trends and issues considered together.

#### **PROCEDURE**

#### Consider:

- 1. The trends and/or issues to be analyzed
- 2. The entity or entities being affected

#### Determine:

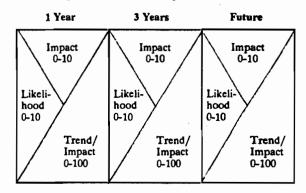
- 3. The likelihood that the trends/issues will have an impact on the entity or entities over a specific time span
- 4. The potential impact of the trends/issues on the entity or entities over a specific time span

#### Explanatory Notes:

It is particularly helpful to have a clear distinction between trends/fads and trends/issues when using this analytical plan.

Watch for second, third, and fourth order connections here, i.e. what entities beyond the music unit can affect the work of the music unit, and what is the impact of the trend on those entities?

a. Choose a specific series of time spans.



- b. Estimate likelihood on a scale of 0-10 for each column.
- c. Estimate impact on a scale of 0-10 for each column.
- d. For estimate of trends/issues impact, multiply likelihood estimate times impact estimate and review on a scale of 0-100.

See also: Overview Analysis: Trends/Issues Impact Review

See: Sourcebook, Part V., Note 1

#### Examine:

- The trend/impact pattern that emerges over the time span
- 6. The possible content and timing of responses

See: Priorities Test

Trends/Issues Impact Analysis

Trend Impact Test

See: Overview Analysis: Options Review

#### TURNING POINT ANALYSIS

Turning Point Analysis helps determine when a trend and its accompanying issues have reached a particular node from which the trend will decline or advance.

### **PROCEDURE**

#### Consider:

- 1. The specific nature of the trend to be analyzed
- 2. The conditions, change factors, and change mechanisms that influence or power the trend

#### Determine:

- Which conditions, change factors, and change mechanisms constitute make-or-break factors for the trend
- 4. Indicators regarding turning points toward make-or-break factors

#### Examine:

- 5. The evolving status of these indicators
- 6. The meaning of this status for the future of the trend.



#### Remember

"Wild card" situations are always possible. They can create unforeseen turning points, and thus unforeseen challenges and opportunities.

#### TESTS

The tests that follow provide a quick means of organizing questions to ask when addressing specific ideas, information, proposals, events, or problems. They are particularly useful when dealing with prospective conditions. The tests may be applied almost as quickly as it takes to read the list of questions. Or, more research and thought may be given. Scope, depth, intensity, and time are up to the user.



#### Remember

These tests are structured more to develop wise speculations rather than definitive or final answers. The answers appropriate one week may not be appropriate the next if conditions have changed. It is advisable to continue to apply the tests as the situation evolves.

The tests presented may be used with current or projected conditions. They may also be used to speculate about possible conditions. The tests are worded to address the issues of music units and programs although they can be used with other entities. The tests themselves and the questions comprising them are samples only. Music units should create their own tests and sets of questions to cover these or other contingencies.



#### Take Note

In most cases, use profiles to develop a current picture and tests to determine the impact of change.

#### OVERVIEW: PURPOSES OF THE TESTS

#### Values Test I

Assesses the impact of current or prospective ideas, information, proposals, events, trends, issues, or problems on the values, priorities, and interests of the music unit.

#### Values Test II

Measures artistic, educational, and other values as they apply to current or prospective curricula, programs, and activities.

#### **Priorities Test**

Examines the impact on current priorities of a proposed change in policies, programs, or activities.

#### Program Mix Test

Measures the influence of a particular current or prospective curricular program or related activity on the total curricular offerings of the music unit.

#### Goals/Objectives and Action Plans Correlation Test

Estimates the extent to which a given operating policy or action plan actually supports the achievement of the music unit's goals and objectives.

#### Resolve Test

Measures the will and determination of involved personnel with regard to a program or activity under consideration.

#### kisk Test

Defines and assesses potential loss or disadvantage to the music unit as a consequence of change.

#### **Trend Impact Test**

Estimates the impact of national, regional, statewide, or local trends on the programs of the music unit.

#### Strategic Orientation Test

Determines whether the music unit has the appropriate strategic orientation to accomplish a given change in program, procedure, or policy.

### Ability to Influence Test

Assesses the extent to which the music unit can influence issues, factors, or individuals that may affect its future.

### **Opportunity Prospect Test**

Determines the extent to which the music unit is prepared to take advantage of a given opportunity that may require change.



### Caution

When using these tests it is important to define and to be consistent about whether you are:

- Assessing a current situation;
- Establishing a set of probabilities for a prospective situation;

54

Defining conditions for a speculative situation.

#### VALUES TEST I

To help you examine the impact of current or prospective ideas, information, proposals, events, trends, issues, or problems on the values of the music unit.

Idea, Information, Proposal, Event, Trend, Etc.:		[ ] current [ ] prospective [ ] speculative
PROCEDURE	Evaluation, Notes	
Consider:	Explanatory Notes:	

- 1. the mission/goals of the music unit; and
- 2. the particular needs of the students and community served.

#### Determine:

3. the values, priorities, interests of the music unit; and

This refers to artistic, educational, and other values, priorities, and interests. Done in consideration of 1., 2.

4. the values represented in the ideas, information, proposal, event, trend, etc. under consideration.

See: Profiles

> Constituency Analysis Trend/Issues Analysis

#### Examine:

- 5. the consistency of values represented in the idea, information, proposal, event, trend, etc. with music unit values; and
- 6. the tradeoff prospects consideration of relative worth or power of the idea, information, proposal, event, trend, etc. in view of any inconsistencies with values of the music unit.

Risk Test Strategic Orientation Test

### **VALUES TEST II**

To help you examine artistic, educational, and other values as these apply to curricula, programs, and activities.

Curriculum, Program, or Activity:	[ ] current [ ] prospective [ ] speculative
PROCEDURE	
Consider:	Explanatory Notes:
1. the mission/goals of the music unit; and	
2. the particular needs of the students and community served.	Needs may be current or projective.  See: Trend/Issues Analysis  Projective Trends/Issues Impact Analysis
Determine:	
3. the values, priorities, interests of the music unit; and	See: Profiles. Make a values and/or priorities profile.
4. the values represented in the proposal under consideration.	<ul> <li>Questions that may be helpful in making judgments:  Musical/Educational  1. Does the [activity] develop musical skills? 2. Does it develop musical expressivity? 3. Does it help to develop independence of musical thought among individuals? 4. Is it a new musical experience for those involved? 5. Is it a higher or more intensive level of a familiar musical experience?  Extra-Musical 6. Does it develop a broader perspective for individuals (social awareness, etc.)? 7. Does it help to develop an understanding of the significance of music in American society? 8. Does it present music in a favorable light in the community – does it promote music in society? 9. Does it attract funding for the institution and/or music unit? 10. Does it attract students?</li> </ul>
Examine:	
5. the consistency of values represented in the proposed curriculum, program, or activity with music unit values; and	

See: Goals/Objectives and Action Plans Correlation Test

6. the tradeoff prospects - consideration of

with values of the music unit.

relative worth or power of the proposed program in view of any inconsistencies

## PRIORITIES TEST

To help the music unit determine how its overall current priorities may have an impact on a proposed change in policies, programs, or activities.

Proposed Change:	[ ] current [ ] prospective [ ] speculative
PROCEDURE	
Consider:	Explanatory Notes:
1. the unit's current priorities; and	Priorities may be educational, artistic, support maintenance, or a mix of elements.
<ol><li>the relative weighting of current priorities.</li></ol>	See: Profiles. 1. and 2. constitute a priorities profile.
Determine:	
<ol> <li>the requirements of the proposed change in policies, programs, or activities; and</li> </ol>	
4. the new weighting of priorities after the change.	See: Profiles. Make a new priorities profile including the change.
Examine:	
5. the impact of the change on current priorities; and	See: Trends/Issues Impact Analysis
6. the significance, viability, and acceptability of the new profile of priorities.	See: Risk Test

### PROGRAM MIX TEST

To assess the relative balance/emphasis of an institution's curricular offerings and related activities as affected by a current or prospective program.

Program:	[ ] current [ ] prospective [ ] speculative
PROCEDURE	
Consider:	Explanatory Notes:
1. current program offerings; and	
<ol><li>the balance of emphases within current offerings.</li></ol>	See: Profile. A profile of emphases may be useful. Emphases may be in terms of artistic, educational, support, maintenance, or other criteria.
Determine:	
3. the content of the program under consideration; and	
<ol> <li>the relative emphasis of the program under consideration.</li> </ol>	See: Profile. Make a profile of the new program based on same criteria used in step 2.
Examine:	
<ol> <li>the significance, viability, and accep- tability of the new program mix after addition/deletion of the program under consideration; and</li> </ol>	
6. the impact of the change on resource utilization.	Consider resources broader than finance, for example, personnel deployment, time, good will, expertise, library, equipment, etc.
	See: Overview Analysis



#### Caution

The program mix test should neither be used to maintain the status quo, nor to justify change for change's sake. The program mix test is best used to produce information used in other operations that assign values.

Action Plans Assessment

## GOALS/OBJECTIVES AND ACTION PLANS CORRELATION TEST

To help determine the extent to which a given operating policy or action plan actually supports the achievement of the music unit's goals and objectives.

Operating Policy or Action Plan:	[ ] current [ ] prospective [ ] speculative
PROCEDURE	
	Explanatory Notes:
Consider:	
1. the broader values/attributes implied by the music unit's goals and objectives: artistic, intellectual, educational, public service, support maintenance; and	See: Profile. A goals profile is a possible approach.
2. the specifics of the operating policy or action plan being considered.	See: Trend/Issues Analysis
Determine:	
3. the implication of the specifics of the operating policy/action plan in the immediate future (1-2 years), both internally and externally; and	These considerations may be taken in light of elements of the field, change factors, change mechanisms, constituency analysis.
4. the implications of the operating policy/ action plan over the long-range future, both internally and externally.	See: Strategies Profiles
Examine:	
5. the consistency of the implications determined above with the broader values of the goals and objectives of the unit; and	
6. the extent to which the specifics of the operating policy or action plan will enhance or inhibit achievement of the unit's goals and objectives.	See: Priorities Test Risk Test

### RESOLVE TEST

To measure the will and determination of involved personnel with regard to a program or activity under consideration.

Program/Activity:	[ ] current [ ] prospective [ ] speculative
PROCEDURE	·
	Explanatory Notes:
Consider:	
<ol> <li>all personnel responsible for the pro- gram/activity under consideration, in- cluding faculty, administration, and support staff; and</li> </ol>	See: Constituency Analysis
2. the relative impact of the program/activity on the personnel involved, i.e. pride, satisfaction, threat, frustration, etc.	See: Strategies Analysis
Determine:	
3. the time and perseverance required for the program/activity to be carried out successfully; and	
4. the commitment/investment of key individuals involved relative to:	See: Strategies Profiles
<ul> <li>requirements for maintenance of the program/activity,</li> </ul>	
<ul> <li>requirements for success of the pro- gram/activity, and</li> </ul>	
<ul> <li>c. level of personal identification with the program/activity.</li> </ul>	

#### Examine:

- 5. the presence of sufficient resolve to accomplish the program or activity; and
- 6. the relationship between the value of the program/activity and the resolve to carry it out successfully.

#### RISK TEST

To define and assess the potential loss or disadvantage to the music unit produced by change. Change may be represented by an idea; sets of information; proposal, event, trend, issue, or problem; or by the addition, deletion, or alteration of a specific policy or program.

Idea, Information, Proposal, Event, Etc.:	[ ] current
	[ ] prospective
	[ ] speculative

#### **PROCEDURE**

#### Consider:

- 1. the specifics of the idea, information, proposal, curricular change, etc. with respect to objectives, implied values, operational procedures; and
- 2. the music unit's current goals, objectives, values, and operational procedures.

#### Determine:

- in which areas (i.e. policies, personnel, procedures, program, activities, curricula) of the music unit the idea, information, proposal, event, etc. may have a negative impact; and
- the extent to which the prospective change may have a negative impact on each of the affected areas.

#### Examine:

- the potential damage to the total program of the music unit by the negative impact determined above; and
- 6. options for dealing with the prospective change by:
  - a. reducing the music unit's vulnerability,
  - b. ameliorating conditions caused by the idea, information, proposal, etc.
  - c. adapting the music program to minimize or eliminate the risk of the idea, information, proposal, etc., and
  - d. if self-imposed, abandoning the prospective change.

## Explanatory Notes:

See: Elements of the Field, Change Factors, Change Mechanisms, Constituency Analysis

See: Change Factors, Change Mechanisms

See: Strategies Profiles

See: Strategies Analysis

See: Trends/Issues Impact Analysis, particularly as part of developing a wait-and-see position

See: Ability to Influence Test

See: Goals/Objectives and Action Plans Correlation
Test

#### TREND IMPACT TEST

To estimate the impact of a national/regional/statewide/local trend on the programs of the music unit.

Trend:	[ ] current [ ] prospective [ ] speculative
PROCEDURE	<u>-i</u>
	Explanatory Notes:
Consider:	
<ol> <li>the distinction between a trend and a fad based on stability and predictability, and issues that evolve from the trend; and</li> </ol>	See: Trend/Issues Analysis
2. which, if any, programs of the music unit are susceptible to impact from such a	See: Projective Trends/Issues Impact Analysis

#### **Determine:**

- 3. an estimate of the strength of the trend and pace of change represented by the trend; and
- an estimate of the extent to which the trend and any related issues may have an impact on a program or programs of the music unit.

#### Examine:

- 5. whether to assume a proactive posture, a reactive posture, or to take no action, based on the interaction of the determinations arrived at above; and
- 6. possible program adaptations, if necessary.

See: Trends/Issues Impact Analysis
Projective Trends/Issues Impact Analysis
Turning Point Analysis

See: Risk Test

## STRATEGIC ORIENTATION TEST

To help determine whether the music unit has the appropriate strategic orientation to accomplish a given change in program, procedure, or policy.

Proposed Changes:	[ ] current [ ] prospective [ ] speculative	
PROCEDURE		
	Explanatory Notes:	
Consider:		
<ol> <li>the nature of the program, procedure, or policy proposed for change: artistic, intellectual, political, and/or structural; and</li> </ol>		
<ol><li>the values base, resource base, methodo- logy, and/or objectives of the program, procedure, or policy.</li></ol>	Sce: Values Test I Values Test II	
Determine:		
3. the strategic orientation most likely required to accomplish the change; and	What mix of preservationist, conservationist, reaction, pragmatic, experimental, policy advancement, speculative strategic orientations?	
	See: Strategies Analysis Strategies Profiles	
4. the strategic orientation of the individuals or entity responsible for the program, procedure, or policy.	See: Constituency Analysis	
Examine:		
5. the concordance of the strategic orienta- tion required with that of the individuals and/or entity responsible; and		
6. the probability, viability, and extent of the potential change in a program, pro- cedure, or policy over a given period of time.		

## ABILITY TO INFLUENCE TEST

To help assess the extent to which the music unit can influence issues, factors, or individuals that may affect its future.

Issue/Factor/Individual:		[ ] current [ ] prospective [ ] speculative
PROCEDURE	· 	
	Expl	anatory Notes:
Consider:		
<ol> <li>the characteristics of the issue, factor, or individual: values/attitudes, relative power, flexibility; and</li> </ol>	See:	Values Test I Values Test II
2. the relationship of the issue, factor, or individual to the institution/music unit agenda.	See:	Elements of the Field Change Factors Change Mechanisms
Determine:		
3. trends/issues relative to the issue, factor, or individual; and	See:	Trend/Issues Analysis Strategies Analysis Strategies Profiles
<ol> <li>points of commonality and conflict be- tween the issue/factor/individual and the institution/music unit agenda.</li> </ol>	See:	Trends/Issues Impact Analysis Trend Impact Test
Examine:		
<ol> <li>the extent to which the points of com- monality can be made to outweigh the areas of conflict; and</li> </ol>	See:	Resolve Test Opportunity Prospect Test Risk Test
<ol> <li>the leverage and resources required to influence effectively the issue, factor, or individual.</li> </ol>	See:	Priorities Test

#### OPPORTUNITY PROSPECT TEST

To help determine the extent to which the music unit is prepared to take advantage of a given opportunity that may require change.

Opportunity: _	[ ] current
	[ ] prospective
	[ ] speculative

#### **PROCEDURE**

#### Consider:

- 1. the nature of the opportunity: programrelated, personnel-related, or both; and
- 2. the time frame involved: immediate or long-range.

Elements of the Field Change Factors Change Mechanisms Constituency Analysis Trend/Issues Analysis Trends/Issues Impact Analysis Values Test I

Values Test II

Explanatory Notes:

#### Determine:

- 3. the fit between the opportunity and the music unit's present programs and activities; and
- 4. the readiness of music personnel (including faculty, students, administrators, and support staff) to recognize the opportunity as a positive addition or change.

#### Program Mix Test

Resolve Test

#### Examine:

- 5. the appropriateness of the opportunity to the institution's and the music unit's mission and goals; and
- 6. the requirements for resources to capitalize on the opportunity in the time frame available.

See: Goals/Objectives and Active Plans Correlation Test

Resources Profile. See: Develop a Resources Profile.



#### Keep Going

The continuous presence of opportunity reinforces the importance of maintaining a viable set of priorities as conditions change. Futures planning provides a rational context for considering the extent to which opportunities should be taken.

#### PART III

#### SAMPLE FUTURES PROCEDURES

There are many ways to use futures methods and content elements previously outlined in the Sourcebook. This section presents three of the many possible ways of organizing ideas and information. Each procedure covers analysis and planning from a different perspective. Each can be altered or used as a model to develop plans more useful to a specific music unit.

Six Phase Planning Process

A basic procedure that emphasizes strategic

planning.

Twelve Point Outline for Action Planning

A concise set of steps for determining the course of a specific program or the music

unit as a whole.

Overview Analysis

A procedure for assessing a program or plan against key environmental/resource factors.



#### Remember

For all futures procedures, scope, depth, intensity, and time expended are determined by the user.



#### Keep Going

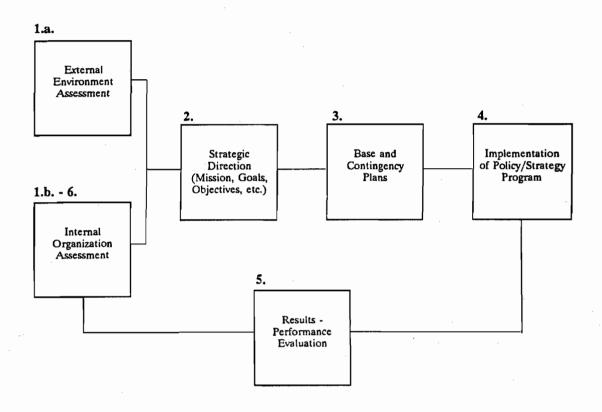
It is not necessary to do extensive research to gain insight from these procedures. Often, it is revealing to scan through a procedure using only impressions and imagination. In any case, application of individual imagination will make this effort both stimulating and useful.

NASM SB-90 66

#### SIX PHASE PLANNING PROCESS

Provides one basic procedure for futures-oriented planning. The emphasis is on strategic planning.

The loop nature of this process facilitates continuous updating. It is possible to begin the sequence at any point. Simply number the phases as you wish. The example shown begins with assessment.



See: Sourcebook, Part V., Note 2.



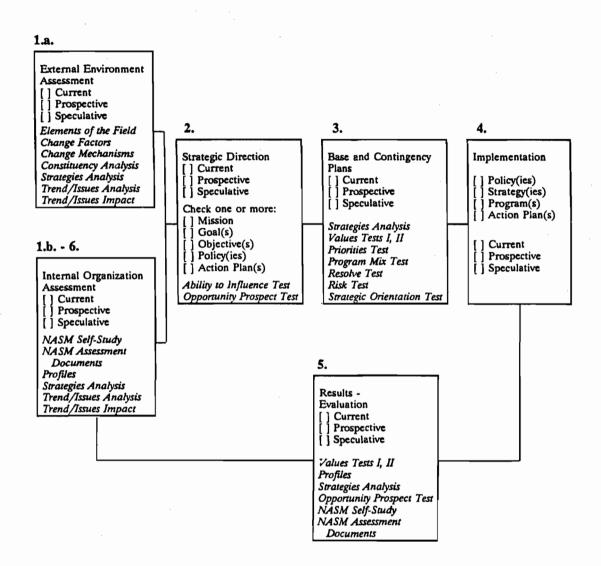
#### Remember

It is important to define and to be consistent about whether you are:

- assessing current conditions
- establishing a set of probabilities for a prospective situation
- defining conditions for a speculative situation

## SIX PHASE PLANNING PROCESS

With suggested applications of NASM and Sourcebook material.





More Ideas

Significant variation is possible through creative mixing and matching of the current/prospective/speculative options in each step.

## A TWELVE POINT OUTLINE FOR ACTION PLANNING

Provides a concise set of steps for determining the course of a specific program or the music unit as a whole. Has many uses from individual worksheet to the basic structure of an elaborate study.

#### CONSIDER:

- current mission, goals, objectives, and operational policies;
- environment and resources of the institution, including program strengths and weaknesses;
- trends and critical issues to be faced by the unit and/or institution;
- 4. projected opportunities and obstacles.

#### DETERMINE:

- priorities for action;
- assessment of projected action(s);
- planning procedure: questions, time frame, process;
- 8. action plans.

## **EXAMINE:**

- consistency among mission, goals, objectives, action plans;
- potential conflicts with existing or projected programs or conditions;
- 11. resource requirements, availability, and continuity;
- 12. prospects for shortterm/long-term success.

## TWELVE POINT OUTLINE FOR ACTION PLANNING

With suggested applications of NASM and Sourcebook materials.

## **OUTLINE**

#### Consider:

- current mission, goals, objectives, and operational policies;
- environment and resources of the institution, including program strengths and weaknesses;
- 3. trends and critical issues to be faced by the unit and/or institution;
- 4. projected opportunities and obstacles.

## Resources:

See: NASM Self-Study Format The Assessment of Community Education Programs in Music The Assessment of Undergraduate Programs in Music The Assessment of Graduate Programs in Music HEADS Data Elements of the Field **Profiles** Strategies Change Factors Change Mechanisms Constituency Analysis Trend/Issues Analysis Opportunity Prospect Test Ability to Influence Test

#### **Determine:**

- 5. priorities for action;
- assessment of projected action(s);
- 7. planning procedure: questions, time frame, process;
- 8. action plans.

See: Values Test
Risk Test
Program Mix Test
Priorities Test
Change Factors
Change Mechanisms
Sourcebook, Supplement I

Sourcebook, Supplement I

#### Examine:

- consistency among mission goals, objectives, action plans;
- 10. potential conflicts with existing or projected programs or conditions;
- resource requirements, availability, and continuity;
- 12. prospects for short-term/long-term success.

See: Goals/Objectives Action Plans Correlation Test
Program Mix Test
Strategies Analysis
Strategic Orientation Test
Resolve Test
Resources List
Sourcebook, Supplement I

#### OVERVIEW ANALYSIS

Provides a procedure for assessing a particular condition, policy, program, or plan against several key environmental and resource factors in an institution or entity. A few of the many applications are presented on the following pages with annotations concerning their purpose.

## **FACTORS FOR OVERVIEW ANALYSIS**

#### **ENVIRONMENT**

Institution

Geographic Location

Size

Туре

Structure

History

Demographics

Economic Climate

Values

Political

Religious

Cultural

#### **RESOURCES - Tangible**

Personnel

Faculty

Students

Administration

Support Staff

**Financial** 

Base

**Enhancement Prospects** 

Physical

Buildings

Equipment

Library

Community

Audience Support Service Opportunities

Library

## **RESOURCES** - Intangible

Prestige/Standing

Intra-institutional

Local

Regional

National

Cohesiveness

Collective Self-Awareness

Vision/Morale/Resolve

Leadership

Quality

Continuity



## Remember

It is not necessary to use every factor in every analysis. Choose carefully based on the project at hand.



# Take Note

The NASM Self-Study and other comprehensive review processes can provide useful information about some environmental and resource factors. Other factors will require research/speculation.

It is important not to neglect intangible resources, particularly when making action plans.

HEADS data can provide a useful baseline for tangible resource assessment by size and type of institution.

The distinction between financial base and enhancement may be critical in certain situations, particularly beginning or deleting new curricular programs.



## Take Note

Overview analysis is applied on the following pages for assessments regarding:

• Mission

Overview statements regarding aspira-

tions

• Goals

Broad statements of aim, specifics toward which strategic efforts are directed

Objectives

Tactical steps for reaching goals

Action plans

Specific means for reaching objectives

Overview analysis may or may not lead to conclusions in every column of the following charts. The ultimate goal is a comprehensive assessment that leads to an overall conclusion.



## More Ideas

Overview analysis can be extended to assess a variety of conditions against a variety of other factors, e.g., elements of the field against curricular offerings.

# OVERVIEW ANALYSIS: MISSION ASSESSMENT

Compares appropriateness/consistency of mission and environmental and resource factors.

	1. Programmatic Scope [ ] Institution [ ] Music Unit [ ] Set of Programs [ ] One Program	2. Analysis Type [ ] Current [ ] Projective [ ] Speculative	
Aission:			

FACTORS	Provide Brief Description of Environmental and Resource Factors	Rate Appropriatenes:/Consistency with Mission (-0+)
ENVIRONMENT A. Institution, i.e. Geographic Location Size	<b>A.</b>	A.
Type Structure History B. Demographics C. Economic Climate D. Values, i.e. Political Religious Cultural	B. C. D.	B. C. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students	A.	A.
Administration     Support Staff     B. Financial, i.e.     Base     Enhancement Prospects	В.	В.
C. Physical, i.e. Buildings Equipment Library D. Community, i.e. Interest Service Opportunities Library	C. D.	D.
RESOURCES - Intangible A. Prestige/Standing, i.e.  • Intra-institutional  • Local  • Regional	А.	A.
National     National     Cohesiveness     Collective Self-Awareness     Vision/Morale/Resolve     Leadership, i.e.     Quality     Continuity	B. C. D. E.	B. C. D. E.
OVERALL CONCLUSION		

72.

NASM SB-90

# **OVERVIEW ANALYSIS: GOAL ASSESSMENT**

Compares a goal with environmental and resource factors, and with mission to reach a summary conclusion about the significance of an environmental or resource factor in achieving the goal. The analysis provides the basis for an overall conclusion.

1. Goal Location [] Institution [] Music Unit [] Department/Program of Music Unit	2. Analysis Type [ ] Current [ ] Projective [ ] Speculative	
Goal:		 

FACTORS	[1]  Describe Present Status in  Relationship to Goal	[2] Stability of [1] (-0+)	[3] Relative Importance of [1] to Goal (- 0 +)	[4] Consistency of Goal with Mission (- 0 +)	Summary Conclusion [2, 3, 4] (- 0 +)
ENVIRONMENT A. Institution, i.e. • Geographic Location • Size	<b>A.</b>	A.	A.	Α.	A.
Type Structure History B. Demographics C. Economic Climate D. Values, i.e. Political Religious Cultural	B. C. D.	B. C. D.	B. C. D.	B. C. D.	B. C. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration	<b>A</b> .	<b>A.</b>	<b>A.</b>	<b>A</b> .	<b>A.</b>
Support Staff     B. Financial, i.e.     Base	В.	B.	B.	В.	В.
Enhancement Prospects     C. Physical, i.e.     Buildings     Equipment	C.	c.	C.	C.	C.
Library     D. Community, i.e.     Interest     Service Opportunities     Library	D	D.	D.	D.	D.
RESOURCES - Intangible A. Prestige/Standing, i.e. • Intra-institutional • Local • Regional	A.	A.	A.	A.	<b>A</b> .
National B. Cohesiveness C. Collective Self-Awareness D. Vision/Morale/Resolve E. Leadership, i.e. Quality Continuity	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.
OVERALL CONCLUSION					

# OVERVIEW ANALYSIS: OBJECTIVE ASSESSMENT

Compares an objective with environmental and resource factors, and with goals and mission to reach a summary conclusion about the significance of an environmental or resource factor in achieving the objective. The analysis provides the basis for an overall conclusion.

	1. Objective Location [] Institution [] M sic Unit [] Department/Program of Music Unit	2. Analysis Type [ ] Current [ ] Projective [ ] Speculative	
Objective:			

FACTORS	[1]  Describe Present Status in Relationship to Objective	[2] Stability of [1] (-0+)	[3] Relative Importance of [1] to Obj. (- 0 +)	[4] Consistency of Obj. with Goals, Etc. (-0+)	Summary Conclusion [2, 3, 4] (- 0 +)
ENVIRONMENT A. Institution, i.e. Geographic Location Size Type	<b>A</b> .	A.	Α.	<b>A</b> .	A.
Structure History B. Demographics C. Economic Climate D. Values, i.e. Political Religious Cultural	B. C. D.	B. C. D.	B. C. D.	B. C. D.	B. C. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration	А.	Α.	<b>A</b> .	<b>A</b> .	A.
Support Staff     B. Financial, i.e.     Base	В.	B.	B.	B.	В.
Enhancement Prospects     C. Physical, i.e.     Buildings     Equipment	<b>c.</b>	c.	c.	c.	C.
Library     D. Community, i.e.     Interest     Service Opportunities     Library	<b>D.</b>	D.	D.	D.	D.
RESOURCES - Intangible A. Prestige/Standing, i.e. • Intra-institutional • Local • Regional	A.	А.	Α.	<b>A.</b>	А.
National B. Cohesiveness C. Collective Self-Awareness D. Vision/Morale/Resolve E. Leadership, i.e. Quality Continuity	B. C. D. E.	B. C. D. E	B. C. D. E.	B. C. D. E.	B. C. D. E.
OVERALL CONCLUSION					

# OVERVIEW ANALYSIS: ACTION PLAN ASSESSMENT

Compares an action plan with environmental and resource factors, and with objectives, goals, and mission to reach a summary conclusion about the significance of an environmental or resource factor in carrying out the action plan. The analysis provides the basis for an overall conclusion.

	1. Action Plan Location [ ] Institution [ ] Music Unit [ ] Department/Program of Music Unit	2. Analysis Type [] Current [] Projective [] Speculative	
Action Plan: _			

FACTORS	[1]  Describe Present Status in  Relationship to Action Plan	[2] Stability of [1] (-0+)	[3] Relative Importance of [1] to A.P. (- 0 +)	[4] Consistency of A.P. with Obj., Etc. (-0+)	Summary Conclusion [2, 3, 4] (- 0 +)
ENVIRONMENT A. Institution, i.e. Geographic Location Size Type	<b>A.</b>	<b>A</b> .	<b>A</b> .	<b>A.</b>	A.
Structure History B. Demographics C. Economic Climate D. Values, i.e. Political Religious Cultural	B. C. D.	В. С. D.	в. С. D.	В. С. D.	В. С. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration	<b>A</b> .	A.	A.	<b>A</b> .	<b>A</b> .
Support Staff     B. Financial, i.e.     Base     Enhancement Prospects	В.	B.	В.	В.	<b>B.</b> .
C. Physical, i.e.  • Buildings  • Equipment	C.	c.	C.	C.	C
Library     D. Community, i.e.     Interest     Service Opportunities     Library	D.	D.	D.	D.	D.
RESOURCES - Intangible A. Prestige/Standing, i.e. • Intra-institutional • Local • Regional	A.	<b>A.</b>	A.	<b>A.</b>	A.
National B. Cohesiveness C. Collective Self-Awareness D. Vision/Morale/Resolve E. Leadership, i.e. Quality Continuity	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.
OVERALL CONCUSION					

# OVERVIEW ANALYSIS: STATUS/TIME ASSESSMENT

Provides a means for organizing and categorizing evidence about environmental and resource factors that have an impact on a specific program, activity, or entity.

Program(s), Activity(ies), or Entity(ies):	Time Frames: (e.g. month, 6 months, year, 3 years)

FACTORS	Rapid Improvement Evidence	Evolutionary Improvement Evidence	Status Quo Evidence	Evolutionary Deterioration Evidence	Rapid Deterioration Evidence
ENVIRONMENT A. Institution, i.e. Geographic Location Size Type Structure	Α.	<b>A</b> .	А.	<b>A</b> .	Α.
History     B. Demographics, i.e.     C. Economic Climate     D. Values, i.e.     Political     Religious     Cultural	B. C. D.	B. C. D.	B. C. D.	B. C. D.	B. C. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration	<b>A</b> .	<b>A</b> .	<b>A.</b>	А.	A.
Support Staff     B. Financial, i.e.     Base	B.	В.	В.	В.	B.
Enhancement Prospects     C. Physical, i.e.     Buildings     Equipment	c.	c.	c.	c.	c.
Library     D. Community, i.e.     Interest     Service Opportunities     Library	D.	D.	D.	D.	D.
RESOURCES - Intangible A. Prestige/Standing, i.e. • Intra-institutional • Local • Regional	Α.	Α.	Α.	Α.	Α.
National B. Cohesiveness C. Collective Self-Awareness D. Vision/Morale/Resolve E. Leadership, i.e. Quality Continuity	B. C. D. E.	B. C. D. E.	B. C. D. E.	В. С. D. Е.	B. C. D. E.
OVERALL CONCLUSION					

# OVERVIEW ANALYSIS: STATUS/TIME ASSESSMENT - SAMPLE

This sample reflects conditions at a fictitious institution. User's conditions will be different.

Program(s),	Activit	y(ies),	Οľ	Entity(	(ies):
Undergra	duate	Teache	гI	Educati	on

Time Frame:	
Two years	

FACTORS	Rapid Improvement Evidence	Evolutionary Improvement Evidence	Status Quo Evidence	Evolutionary Deterioration Evidence	Rapid Deterioration Evidence
ENVIRONMENT A. Institution, i.e. Geographic Location Size Type Structure	A.  Education College becomes grad. only	A.	A. No change No change No change	<b>A</b> .	<b>A.</b>
History     B. Demographics     C. Economic Climate     D. Values, i.e.     Political      Religious	B. Teacher demand C. D. Governor has edu- cation a priority	B. C. Teacher salaries D.	No change B. C. D.	B. C. D. Art identified with	B. C. D.
Cultural		Education reform makes impact		pornography	
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration • Support Staff	<b>A.</b>	A.  More applications	A. No change No change	A. 30-year veteran mus.	A.
B. Financial, i.e.  • Base  • Enhancement Prospects  C. Physical, i.e.  • Buildings	В.	В.	B. Little change C.	ed. sec'y retiring B. C. No maint. funds	B.  Budget crisis in state C.
Equipment     Library D. Community, i.e.     Interest     Service Opportunities	D.	D.  More new schools K-12	Holding own D. No change	D.	No funds for new equip.  D.
• Library		Elicon IV12	No change		
RESOURCES - Intangible A. Prestige/Standing, i.e.  • Intra-institutional  • Local  • Regional  • National	<b>A</b> .	A.  More impact  More impact	A. No change No change Little local placemt.	<b>A.</b>	<b>A</b> .
B. Cohesiveness	В.	B.	B. Holding own with difficulty	В.	В.
C. Collective Self-Awareness	C	c.	C.	C	C. Problems w/nonpro- ductive sr. faculty
D. Vision/Morale/Resolve	D.	D.	D.	D. Problems w/finances, sr. faculty, education reform mandates	D.
E. Leadership, i.e. • Quality • Continuity	E.  Longest tenure for Music Education	E. Music Education Chair in 3rd year	E.	E.	E.
OVERALL CONCLUSION	Chair in 15 years		000000000000000000000000000000000000000		

# OVERVIEW ANALYSIS: TRENDS/ISSUES IMPACT REVIEW

Provides an overview of trends/issues impacts on environmental and resource factors of an entity.

Trend/Issue:	Entity:
	Time Frame:

FACTORS	[1] Trends/Issues	[2] Impact Consider [1] (- 0 +)	[3] Risk Assessment Consider [2] (-0+)	[4] Describe Options
ENVIRONMENT A. Institution, i.e. Geographic Location Size Type	<b>A.</b>	<b>A</b>	<b>A.</b>	<b>A.</b>
Structure History B. Demographics C. Economic Climate D. Values, i.e. Political Religious Cultural	B. C. D.	B. C. D.	B. C. D.	B. C. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration	A. ,	A.	A.	Α.
Support Staff     B. Financial, i.e.     Base     Enhancement Prospects	В.	В.	В.	В.
C. Physical, i.e.  Buildings  Equipment  Library  D. Community, i.e.  Interest	C. D.	C. D.	D.	D.
Service Opportunities     Library				
RESOURCES - Intangible A. Prestige/Standing, i.e. • Intra-institutional • Local • Regional • National	<b>A.</b>	A.	А.	<b>A</b> .
B. Cohesiveness C. Collective Self-Awareness D. Vision/Morale/Resolve E. Leadership, i.e.  • Quality • Continuity	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.
OVERALL CONCLUSION				

78

NASM SB-90

# OVERVIEW ANALYSIS: OPTIONS REVIEW

Compares the attributes of a specific option decision against environmental and resource factors present in a given entity. Select the factors in the left column that you wish to use as the basis for reviewing the option. Then indicate a negative, neutral, or positive effect in each column to the right. Following the analysis, it is possible to see what changes would be necessary for the option to succeed or fail. Each of these possibilities could be analyzed using various Tests in Section II of the Sourcebook.

Time Frame (e.g. month, day, yea	ar, etc.):	Option:	[ ] Current [ ] Prospective [ ] Speculative	E -	Entity:

FACTORS	Credibility/ Viability (- 0 +)	Acceptability (- 0 +)	Feasibility (- 0 +)	Practicality (- 0 +)	Longevity (- 0 +)	Summary Conclusion (- 0 +)
ENVIRONMENT A. Institution, i.e. Geographic Location Size Type	A.	<b>A.</b>	A.	A.	A.	A.
Structure History B. Demographics C. Economic Climate D. Values, i.e. Political Religious Cultural	B. C. D.	B. C. D.	B. C. D.	B. C. D.	B. C. D.	B. C. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration	A.	А.	A.	<b>A</b> .	A.	Α.
Support Staff     B. Financial, i.e.     Base     Enhancement Prospects	B.	<b>B.</b>	В.	B.	В.	В.
C. Physical, i.e.  Buildings Equipment Library D. Community, i.e. Interest Service Opportunities Library	D.	C. D.	D.	D.	D	D.
RESOURCES - Intangible A. Prestige/Standing, i.e. • Intra-institutional • Local • Regional	A.	A.	<b>A</b> .	A.	A.	A.
<ul> <li>National</li> <li>B. Cohesiveness</li> <li>C. Collective Self-Awareness</li> <li>D. Vision/Morale/Resolve</li> <li>E. Leadership, i.e.</li> <li>Quality</li> <li>Continuity</li> </ul>	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.
OVERALL CONCLUSION						

# OVERVIEW ANALYSIS: BLANK WORKSHEET

Create your own set of parameters.

FACTORS	[1]	[2]	[3]	[4]	[5]
ENVIRONMENT A. Institution, i.e. Geographic Location Size Type	Α.	<b>A</b> .	<b>A</b> .	<b>A.</b>	<b>A</b> .
Structure History B. Demographics C. Economic Climate D. Values, i.e. Political Religious Cultural	B. C. D.	B. C. D.	в. С. D.	B. C. D.	B. C. D.
RESOURCES - Tangible A. Personnel, i.e. • Faculty • Students • Administration	<b>A</b> .	Α.	A.	A.	<b>A</b> .
Support Staff     B. Financial, i.e.     Base     Enhancement Prospects	B.	В.	B.	B.	В.
C. Physical  Buildings  Equipment  Library  D. Community, i.e.  Interest  Service Opportunities  Library	D.	C. D.	D.	D.	D.
RESOURCES - Intangible A. Prestige/Standing, i.e.  • Intra-institutional  • Local  • Regional  • National	<b>A</b> .	<b>A</b> .	<b>A</b> .	A.	<b>A</b> .
B. Cohesiveness C. Collective Self-Awareness D. Vision/Morale/Resolve E. Leadership, i.e.  • Quality • Continuity	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.	B. C. D. E.
OVERALL CONCLUSION					

80

## PART IV

## CREATIVE USES OF SOURCEBOOK MATERIALS

In an earlier section, we likened the Futures Sourcebook to a space filled with resources to be chosen and combined according to the needs of the user. So far, the Sourcebook has presented many kinds of resources. Some are simple. Some are complex. Each may be used separately or in combination with the others.

The challenge to each user is to develop a specific organization of these resources that will produce the results demanded by a particular occasion or project. A principal objective should be to develop individualized approaches that cover the complete scope of a specific issue, particularly if decision-making is an expected result. For example, it is imprudent to proceed with a logical plan of action if sufficient resolve is not present or able to be developed in the people responsible for the plan's success. As all experienced administrators know, there is often a great distance between what is logical and what can be accomplished.

The Sourcebook materials have uses in many contexts. They can be used by individuals or groups to:

- Develop review and planning processes for the music unit to cover both before- and after-the-fact situations.
- Consider a new program or activity proposed by faculty, students, etc.
- Consider future prospects comprehensively as a basis for finding particular areas that need close monitoring.

- Project the viability of the current program over a multi-year time span.
- Consider the impact of external forces, i.e., changes in numbers of students, budget issues, curriculum mandates, etc.
- Speculate about various potential futures given certain specific changes.
- Determine the extent to which cooperative activities and consortia will work.
- Determine the extent to which the music unit wishes to address any or all of the
  external contexts affecting the work, i.e., policy development and implementation,
  political action, etc.
- Suggest the activities and programs where the unit has the most opportunity to be effective.
- Fight the doldrums and find the basis for moving with greater enthusiasm.

Many other applications will be evident as Sourcebook materials are used.

To assist you in choosing appropriate techniques and combinations, there follows a summary of materials and ideas presented in the Sourcebook.



## Remember

It is important to use imagination in working with these materials. This often means altering the samples provided in the Sourcebook to meet specific needs.



## More Ideas

For more advanced techniques and examples of creative use, see *Supplements* to the *Sourcebook*.



# Keep Going

Practice with the fundamentals leads to facility and fluency. Those who developing ability to think in futures terms are sure to have an advantage as contexts and capabilities change rapidly over the next two decades.

#### SUMMARY OF MATERIALS AND IDEAS PRESENTED IN THE SOURCEBOOK

The following overview is provided to assist creative use of Sourcebook materials.

- Values
- Scope, Depth, Intensity of Analysis and Planning
- "What Changes/What Does Not" Distinctions
- "Change Before/After the Fact" Distinctions
- Common and Specific Futures Distinctions
- Time Frame
- · Current, Prospective, or Speculative Conditions
- · Basic Goals of Music Units

Curricula
Competencies
Opportunities
Community Service
Resource Management

## · Etements of the Field

Composition
Performance
Education/Pedagogy
Research
Scholarship
Criticism
Policy Studies
Multidisciplinary/Interdisciplinary
Popular Culture
Music Industry
Support Systems

## • Change Factors

Ideas/Values
Information
Knowledge
Economic Conditions
Technology
Demographics
Political Climate
Religious Climate
Cultural Climate
Governance Patterns in Education and Culture
Presence, Will, and Commitment of Visionaries

Don't forget "wild cards."

#### Change Mechanisms

Funding Patterns
Reward Systems
Legislation/Regulation
Governance/Administrative Systems
Standards-Setting Mechanisms
Policy Analysis/Development Mechanisms
Consultant/Advisory Systems
Industry Decisions
Technological Applications
Advertising
Publications/Studies/Research Reports
Content of Formal Education
Pathbreaking Conceptual Work in the Field

- Constituency Analysis
- Profiles
- Strategies

Preservationist Conservationist Reaction Pragmatic Experimental Policy Advancement Speculative

- Trends
- Trend/Issues Analysis
- · Trends/Issues Impact Analysis
- Turning Point Analysis
- Values Test I

Assesses the impact of current or prospective ideas, information, proposals, events, trends, issues, or problems on the values, priorities, and interests of the music unit.

## Values Test II

Measures artistic, educational and other values as they apply to current or prospective curricula, programs, and activities.

## Priorities Test

Examines the impact on current priorities of a proposed change in policies, programs, or activities.

#### · Program Mix Test

Measures the influence of a particular current or prospective curricular program or related activity on the total curricular offerings of the music unit.

#### • Goals/Objectives and Action Plans Correlation Test

Estimates the extent to which a given operating policy or action plan actually supports the achievement of the music unit's goals and objectives.

#### Resolve Test

Measures the will and determination of involved personnel with regard to a program or activity under consideration.

#### Risk Test

Defines and assesses potential loss or disadvantage to the music unit as a consequence of change.

#### • Trend Impact Test

Estimates the impact of national, regional, statewide, or local trends on the programs of the music unit.

#### • Strategic Orientation Test

Determines whether the music unit has the appropriate strategic orientation to accomplish a given change in program, procedure, or policy.

#### Ability to Influence Test

Assesses the extent to which the music unit can influence issues, factors, or individuals that may affect its future.

## • Opportunity Prospect Test

Determines the extent to which the music unit is prepared to take advantage of a given opportunity that may require change.

#### • Six Phase Planning Process

- Assessment of External Environment/Internal Organization
- Strategic Direction (Mission, Goals, Objectives, etc.)
- Base and Contingency Plans
- Implementation of Policy/Strategy Program
- Results Performance Evaluation
- Internal Organization Assessment

## • Twelve Point Outline for Action Planning

## Consider:

- current mission, goals, objectives, and operational policies;
- environ: "t and resources of the institution, including program strengths and weaknesses;
- trends and critical issues to be faced by the unit and/or institution;
- 4. projected opportunities and obstacles.

#### Determine:

- 5. priorities for action;
- 6. assessment of projected action(s);
- planning procedure: questions, time frame, process;
- 8. action plans.

#### Examine:

- consistency among mission, goals, objectives, action plans;
- potential conflicts with existing or projected programs or conditions;
- resource requirements, availability, and continuity;
- 12. prospects for short-term/long-term success.

#### · Overview Analysis

#### Mission Assessment:

Compares appropriateness/consistency of mission and environmental and resource factors.

#### Goal Assessment:

Compares a goal with environmental and resource factors, and with mission to reach a summary conclusion about the significance of an environmental or resource factor in achieving the goal. The analysis provides the basis for an overall conclusion.

#### Objective Assessment:

Compares an objective with environmental and resource factors, and with goals and mission to reach a summary conclusion about the significance of an environmental or resource factor in achieving the objective. The analysis provides the basis for an overall conclusion.

#### Action Plan Assessment:

Compares an action plan with environmental and resource factors, and with objectives, goals, and mission to reach a summary conclusion about the significance of an environmental or resource factor in carrying out the action plan. The analysis provides the basis for an overall conclusion.

#### Status/Time Assessment:

Provides quick overview of evidence about environmental and resource factors that have an impact on a specific program, activity, or entity. Improvement, status quo, and deterioration are in terms of the impact of that factor on the program activity or entity.

#### Options Review:

Compares the attributes of a specific option decision against environmental and resource factors present in a given entity. Following the analysis, it is possible to see what changes would be necessary for the option to succeed or fail, then run each of these possibilities through the same analysis.

## PART V:

## NOTES, FURTHER READING

#### NOTES

- The chart format is by George Valli and Jan Danman, "Designing and Installing a System
  for Environmental Assessment and Forecasting," in Nonextrapolative Methods in Business
  Forecasting: Scenarios, Vision, and Issues Management, Jay S. Mendell, Editor, Westport,
  Connecticut, Quorum Books, 1985, pages 141-142.
- 2. The Six-Phase Planning Process appears in numerous sources, often titled "the strategic process" and identified as a typical cybernetic loop. See William C. Ashley and Lynne Hall, "Nonextrapolative Strategy" in Nonextrapolative Methods in Business Forecasting: Scenarios, Vision, and Issues Management, Jay S. Mendell, Editor, Westport, Connecticut, Quorum Books, 1985, pages 64-65.
- 3. A number of NASM publications have utility in futures planning:
  - NASM Handbook published every two years.
  - NASM Self-Study Format published every five years in Procedures for Institutional Membership.
  - Assessment documents for graduate, undergraduate, and community education programs providing lists of basic questions for reviewing wholes and parts of curricular offerings.
  - Executive Summaries on futures issues published periodically.

## **FURTHER READING**

The following list concentrates on works devoted to planning. It is not exhaustive. For texts concerned with specific issues such as demographics, technology, etc., see NASM *Executive Summaries* on these topics, published 1989-1991.

Bryson, John M. Strategic Planning for Public and Nonprofit Organizations: A Guide to Strengthening and Sustaining Organizational Achievement. San Francisco: Jossey-Bass Publishers, 1988.

Clarkson, Albert. Toward Effective Strategic Analysis: New Applications of Information Technology. Boulder, Colorado: Westview Press, 1981.

Cope, Robert G. Opportunity from Strength: Strategic Planning Clarified with Case Examples. ASHE-ERIC Higher Education Report No. 8. Washington, D.C.: Association for the Study of Higher Education, 1987.

Freeman, R. Edward. Strategic Management: A stakeholder Approach. Marshfield, Massachusetts: Pitman Publishing, 1984.

King, William R. and David I. Cleland. Strategic Planning and Policy. New York: Van Nostrand Reinhold Company, 1978.

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Nadler, Gerald. The Planning and Design Approach. New York: A Wiley-Interscience Publication of John Wiley & Sons, 1981.

Olsen, John B. and Douglas C. Eadie. The Game Plan: Governance with Foresight. Washington, D.C.: The Council of State Policy & Planning Agencies, 1982.

Steiss, Alan Walter. Strategic Management and Organizational Decision Making. Lexington, Massachusetts: Lexington Books, 1985.

## PART VI:

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Co-authors of the Sourcebook were Robert Glidden and Samuel Hope. Willa Shaffer designed the text and prepared it for publication. David Bading served as editorial and layout consultant.

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